

The 2023 Windward CC Institutional Survey was distributed by the IEC to all students in Spring 2023. The following pages are the survey results.

According to the WCC Institutional Survey distributed to the campus community in Spring 2023, 97% of students indicated that WCC has an excellent or satisfactory learning environment.

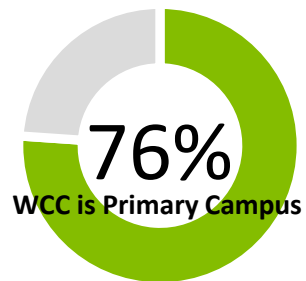
	excellent		satisfactory		less than satisfactory		poor		unable to judge		N/A		Total
A. Satisfaction with WCC's learning environment	61%	20	36%	12	0%	0	3%	1	0%	0	0%	0	33
B. Satisfaction with UH-system's learning environment	55%	18	42%	14	0%	0	3%	1	0%	0	0%	0	33

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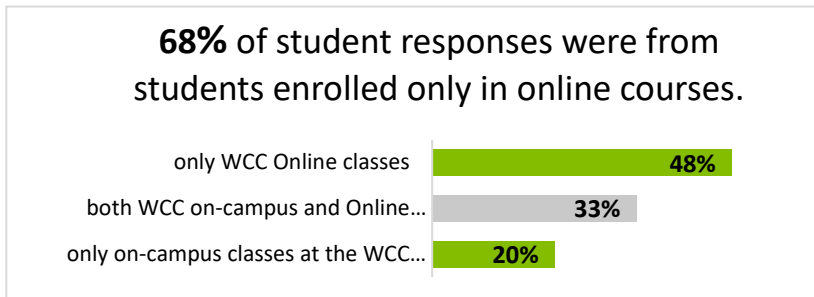


**33** students responded to the WCC Institutional Survey distributed to the campus in Spring 2023.

76% of respondents noted that WCC was their primary campus, 57% stated that they were full-time students, and the largest group of identified respondents were enrolled only in online courses.



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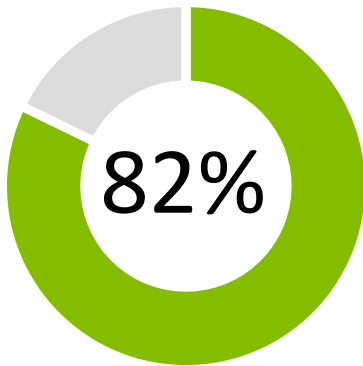


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### WCC Mission Statement



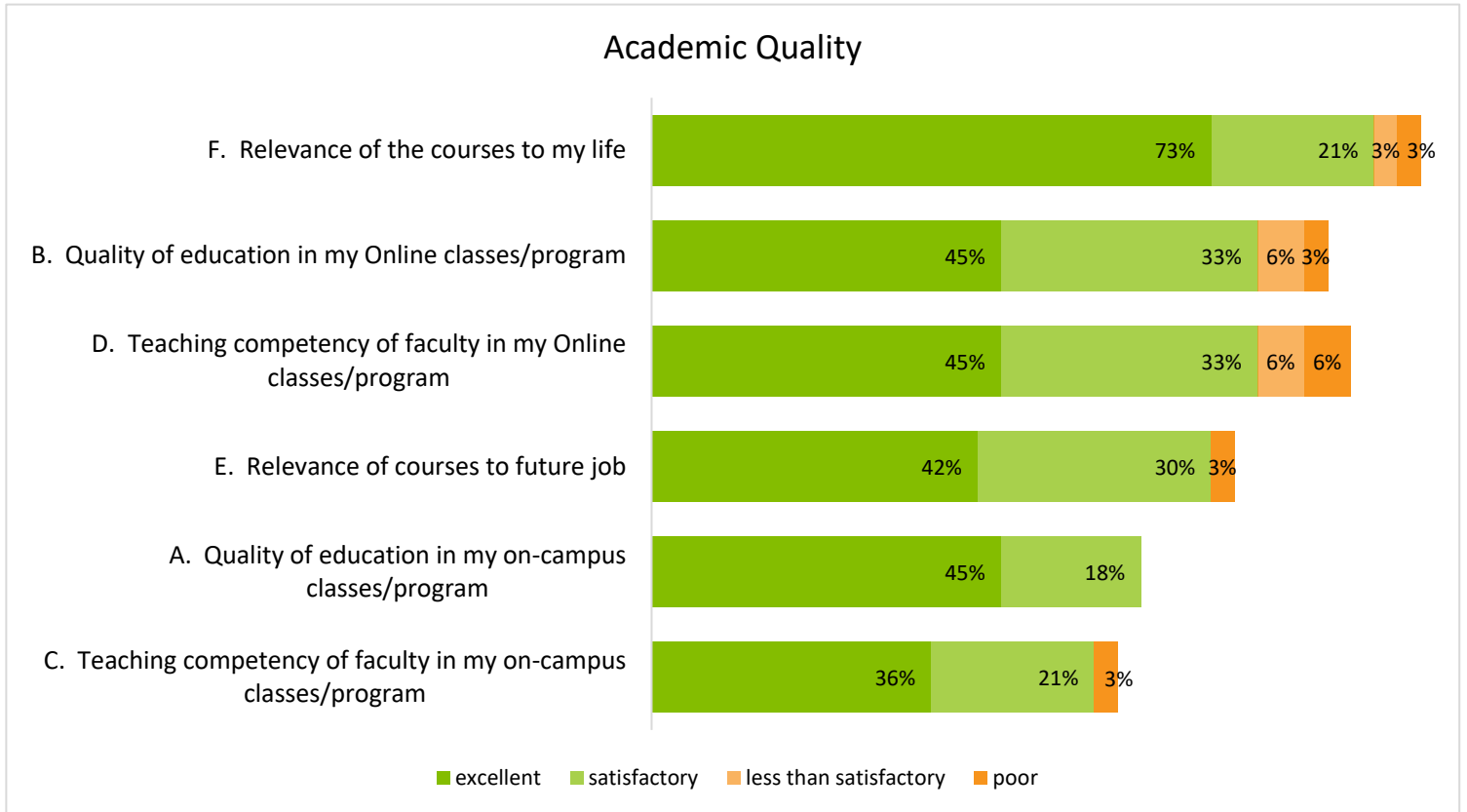
Say that the Mission Statement describes their experience at Windward Community College.

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**Comments:**

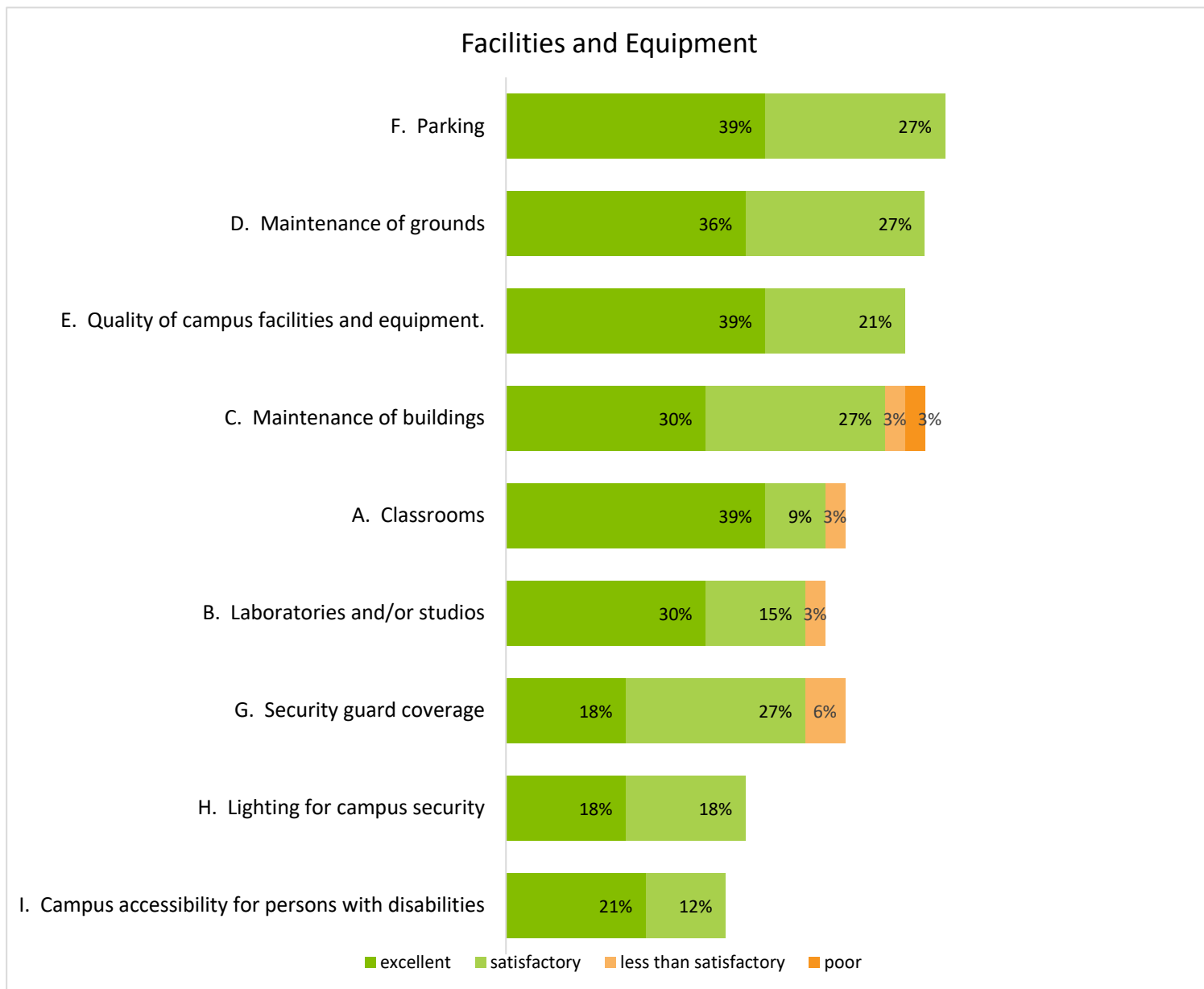
I feel that WCC has a special connection to the Hawaiian culture and takes special care to nurture Native Hawaiians. No matter their demographic, WCC provides a top-notch education, while respectfully nurturing and weaving culture into the everyday life of the student.
As a native hawaiian, non-traditional student, I believe WCC is doing an excellent job accomplishing this mission statement. There are numerous resources on campus that help me achieve my educational goal.
Haven't read the statement
The opportunity to learn about my culture and heritage has been an eye opener. The motivation that drives me is to one day improve what we already have and make improvements.
I'm not native Hawaiian, but I am born and raised in this local community (I went here because its a coimmunity college) and it makes me feel like 2nd class citizen
I think the WWC campus professors are a little lazy. A lot of professors release content late or at the last minute, take 4-5 business days to reply to emails if at all and have no consideration for the entire class, much less one student.
I agree with the innovative programs the opportunities to understand Hawaii and it's unique heritage.
I can think of a couple of classes that were far from innovative.
Friday public art class has not continued The class brought in new art students and expanded art community and lifelong involvement in art
I am grateful to be in the Mental Health Tech certificate program through the Hana Career Pathways. I feel this is in direct alignment with the Mission Statement and my experience at WCC.
I believe that I am always given multiple opportunities to excel with my education.
WCC definitely has innovative programs and I personally have experience with them. I've learned a lot about Hawaii and Native Hawaiian culture.
There is a lack of support from WCC.
A handful of professors do not approach their students with this mission in mind One or two, have no business teaching at all. I find the professor creates the class "culture" and how that evolves determines the level of student learning excellence.
Graduated from the Ka'ohekanani program and continue to take Hawaiian music classes
WCC's mission statement does reflect the experience I had in the Hawai'iloa program. The program is very accessible (online), the faculty and staff are very supportive and the other students are pleasant to collaborate with.
They provide well educational support that's easily accessible to all students.
WCC also supports students who is going back to school after several years

**Academic Quality ordered by excellent and satisfactory responses.**



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**Facilities and Equipment ordered by excellent and satisfactory responses**



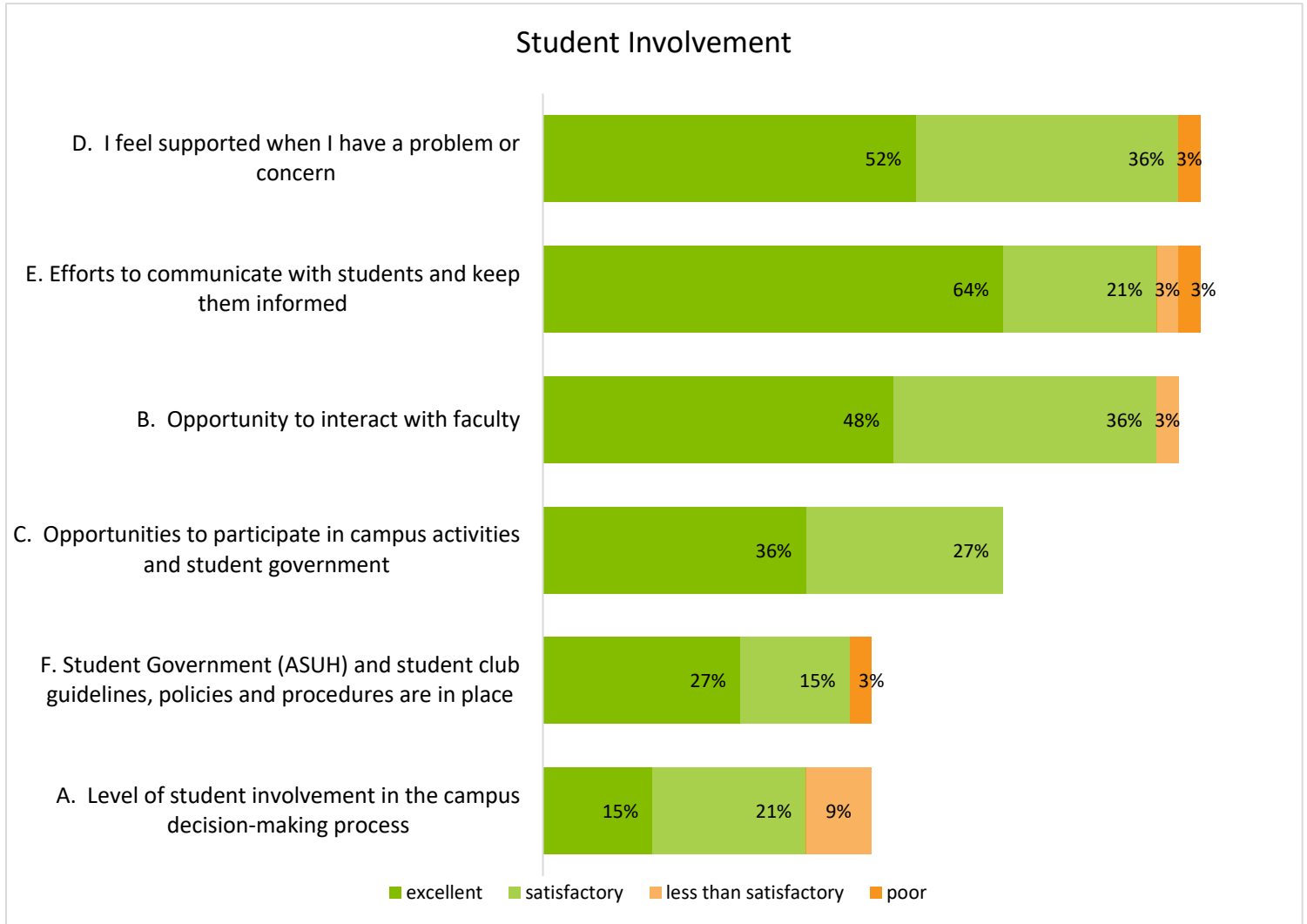
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**Comments:**

I did attend class in person, though I did tour outside the campus last year and thought the campus was beautiful with the grounds and buildings appearing well maintained.

No educators with a background in Botany teaching Botany Courses. I would like to focus my studies in Botany and often times the professors are unable to answer my questions. Please hire a Botanist to TEACH BOTANY! Thanks!

**Student Involvement ordered by excellent and satisfactory responses**



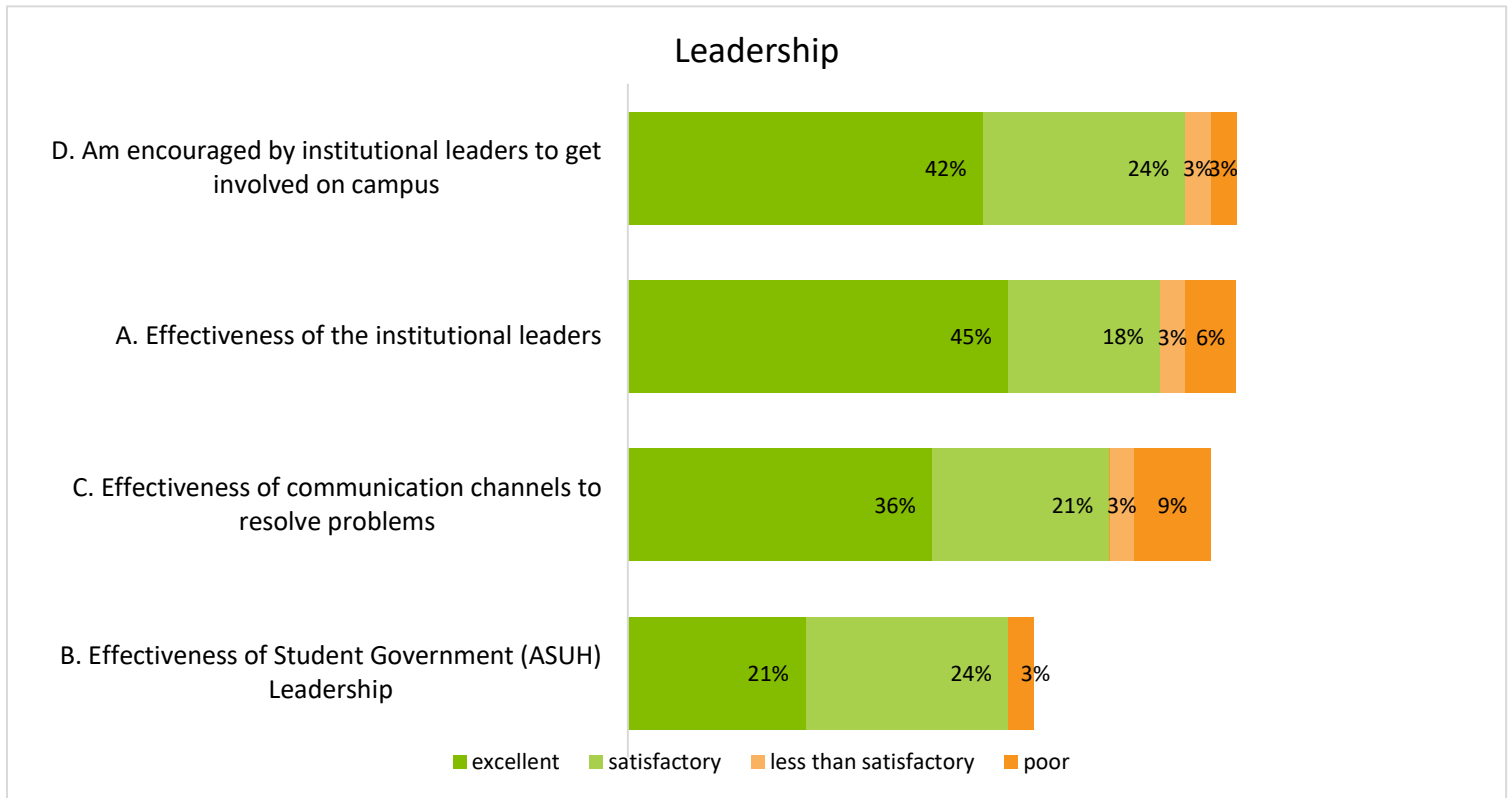
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**Comments:**

Being online, I was not able to attend in person events, having said that, I appreciated the email notifications about the events. Hawai‘iloa does ‘Ohana hour and that was a great way to meet and interact with my peers.

Members of ASUH are in other clubs and do not follow guidelines unable to communicate the issue since they also oversee policies.

**Leadership ordered by excellent and satisfactory responses**

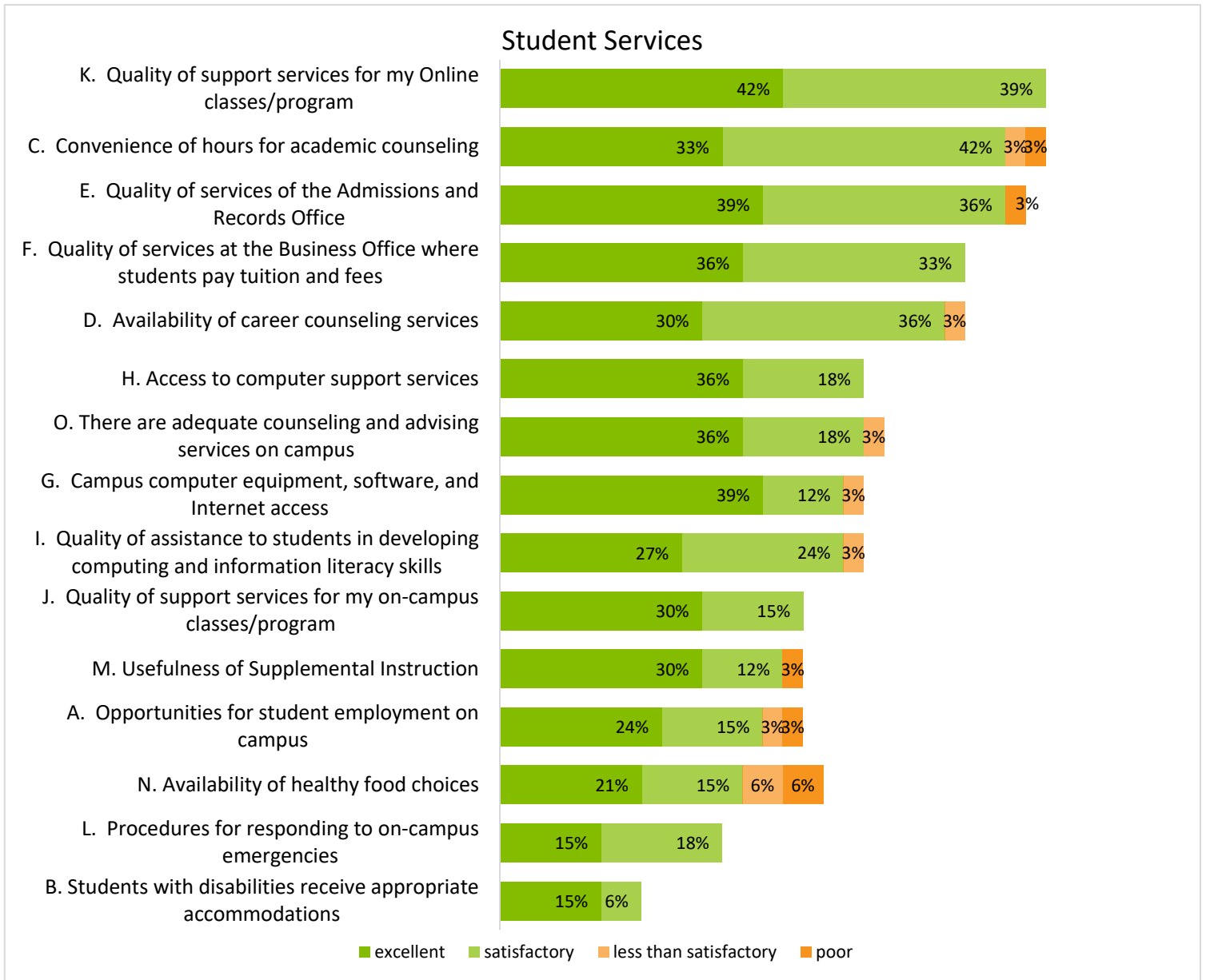


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**Comments:**

I am not familiar with the student government so my response was N/A, however i am familiar with the institutional leadership. Our Chancellor is always supportive and encourages us to become involved with student events.
I live interisland
Members of ASUH do not follow guidlines. Collect funding for other clubs and do not complete duties or resign as stated in club guidelines.

**Student Services ordered by excellent and satisfactory responses**

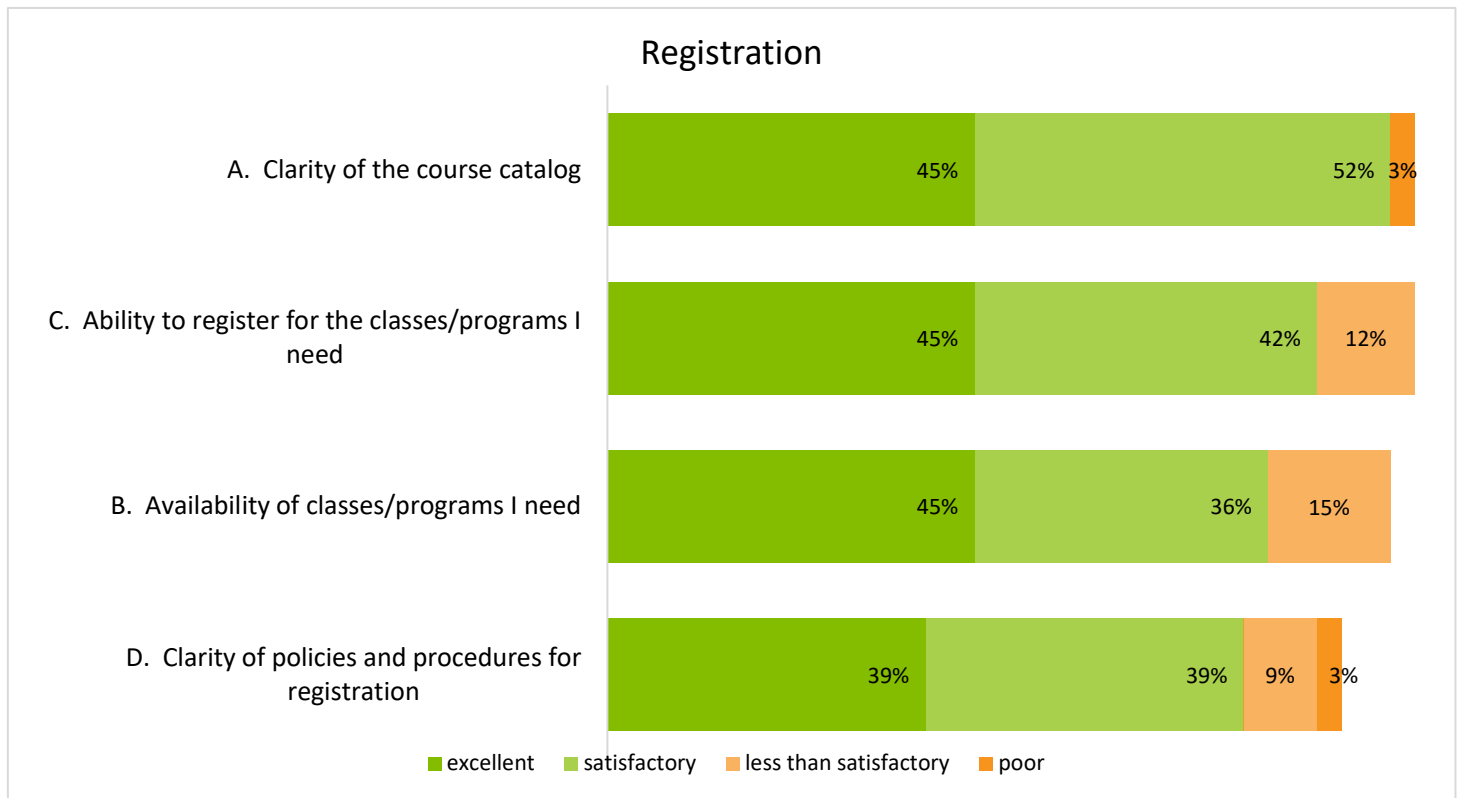


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**Comment:**

Food services and other buildings are closed Fridays when we're in class as well as other bathrooms. That is not good.  
 Please reopen the cafeteria. We need food as students.  
 Love being a member of Trio

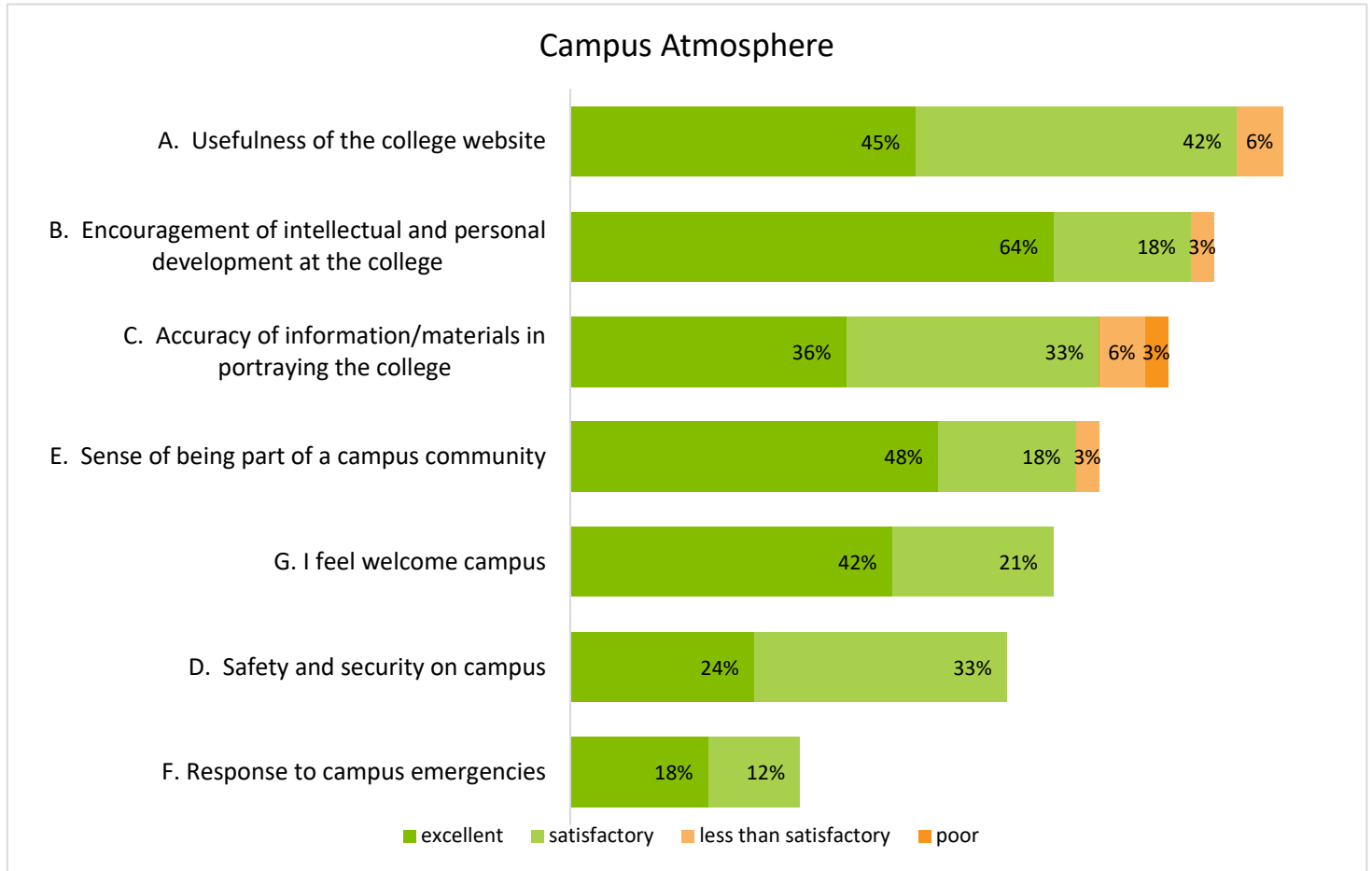
### Registration ordered by excellent and satisfactory responses



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**Technology Resources ordered by excellent and satisfactory responses**



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**How did your experience at WCC influence your decision to attend, or not attend, school next semester?**

I have been very supported by my Paipai counselling and feel confident to continue in school
I had a very welcoming, positive encouraging 1st semester and so decided to continue here at WCC
would highly recommend to others - particularly non traditional students
Instructors are very knowledgeable and encouraging.
Great. Already registered for Fall 2023
I am planning to register for all semester. On the whole, I love WCC, its students, and college community. I have received extraordinary service from two faculty members (one instructional, the other from counseling services) and one administrator. I mahalo them here.
Awesome
It solidified my decision to continue.
I would have attended if more classes were available
I loved my learning experience at Windward. The experience has encouraged me to attend West Oahu for the Hawaiian Pacific Studies BA.
I am currently not planning on taking additional classes at WCC beyond the required MHT courses.
I like it here but I am forced to continue my education. I want to joining the U.S. Army now and finish college later
It's part of the program
That WCC offered Hawaiian classes with a new program Hawaiiiloa
Because I am not completely done with my educational goals it is very likely
The people there are super outgoing, pretty helpful in striving for the next steps toward the college degree. I learn about their different programs/ pathways that it offered
My experience at WCC was good, and influenced me to attend next school semester.
The VETA/VETT program is exactly what I hoped it would be, and I appreciate that WCC provides a home for it.
my experience at WCC influenced my decision because it was inexpensive and offered a plethora of support services for those who need help academically or even personally.

**What other services could WCC provide that would help you reach your educational goals?**

I am unsure at this moment
none- support services seem outstanding
Better administration. They need to focus on on better customer service.
WCC supports students by taking care of their overall well-being on campus. I can only read about these, but I'm happy for my fellow students on campus!
offer courses in Math 111 and 112 for a whole semester or summer
More 8 week excellerated classes
More varied and higher level classes
I think the services that were provided were more than adequate for online learning.
Nothing at this time
ROTC classes or digital photography classes
More opportunities to do hands on experience if wanted.
I don't think I can think of any other services, other than tutoring in TRIO, math or the writing lab (Kapiko).
Reopen the cafeteria please. Students need food sources on campus and the cafe at the library is not adequate.

**Please write any suggestions you may have for improving the college in the text box below.**

I suggest a template or uniformity on how resources/assignments are placed in Lualaba or any future learning management system.

All is fine

Customer service at the admission office is terrible. I had the hardest time returning to school and the admissions office did not help me in the process at all. They deterred me from returning to school by making it extra hard to understand the process of getting back into school. Also, I have had problems with the student center getting my student ID

I think you need more outreach into the community and Friday open to public art class would be a start

I recommend to continue online community gatherings like 'ohana hour in the Hawai'i'loa program. I met more of my peers and got to meet our advisors and other faculty providing a sense of inclusion :)

we need food other than the hub and TRiO. Students come on campus hungry and when they go to the Hub, their prices are expensive or for new comers thinking they have an open cafeteria for food.

Bookstore should be transparent and clear about when they offer ebooks that it's not purchase but rental. Then I won't waste my money and feel I was taken advantage of. All my other ebooks I purchased from the outside but WCC bookstore should be very clear about that when they offer it. I just feel that is not ethical, and then they ignored me when I asked them to fix that.