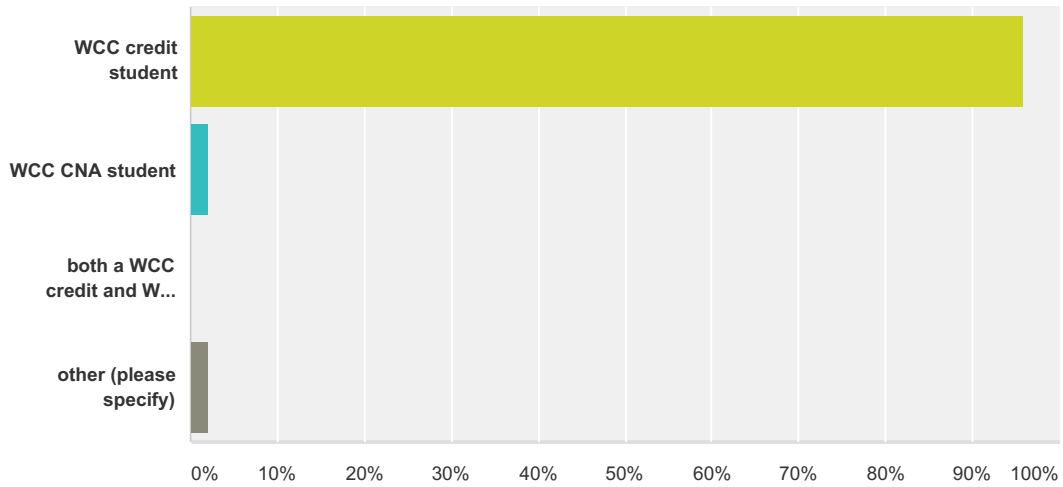


### Q1 I am a

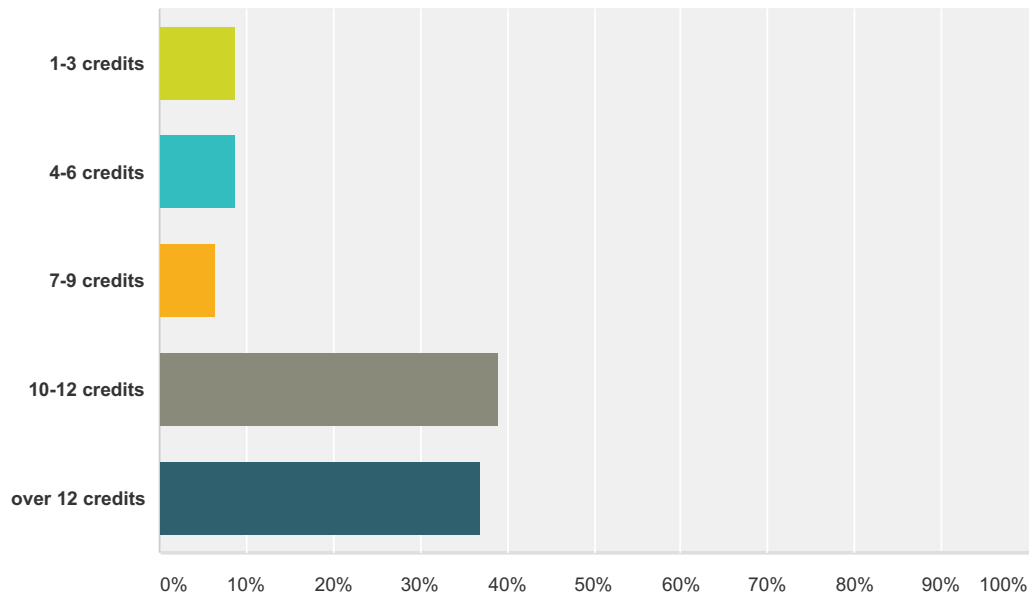
Answered: 48 Skipped: 9



| Answer Choices                        | Responses |           |
|---------------------------------------|-----------|-----------|
| WCC credit student                    | 95.83%    | 46        |
| WCC CNA student                       | 2.08%     | 1         |
| both a WCC credit and WCC CNA student | 0.00%     | 0         |
| other (please specify)                | 2.08%     | 1         |
| <b>Total</b>                          |           | <b>48</b> |

## Q2 How many credits are you taking this semester?

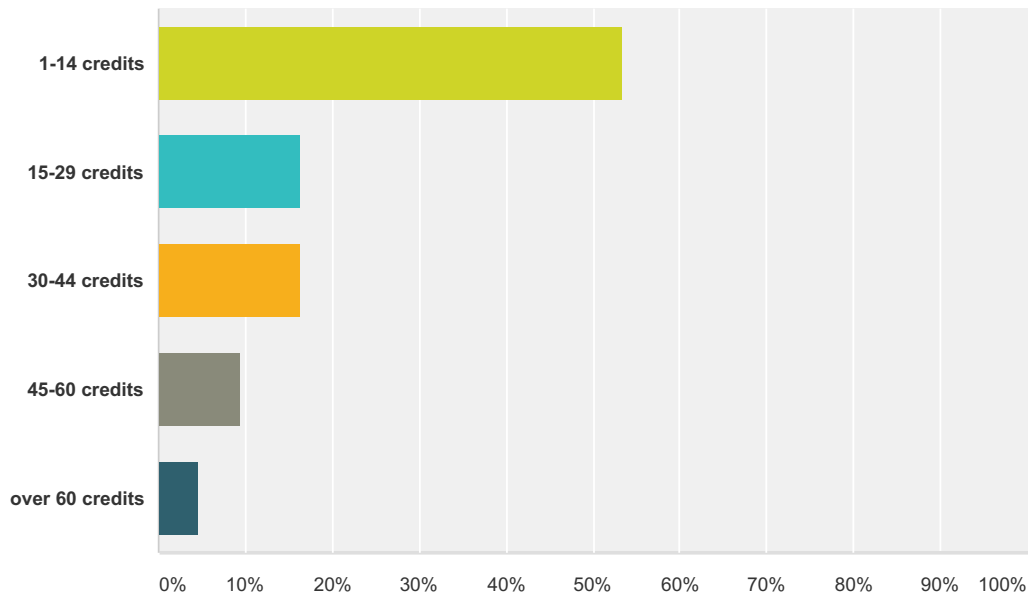
Answered: 46 Skipped: 11



| Answer Choices  | Responses |
|-----------------|-----------|
| 1-3 credits     | 8.70% 4   |
| 4-6 credits     | 8.70% 4   |
| 7-9 credits     | 6.52% 3   |
| 10-12 credits   | 39.13% 18 |
| over 12 credits | 36.96% 17 |
| <b>Total</b>    | <b>46</b> |

### Q3 How many TOTAL credits have you taken at WCC?

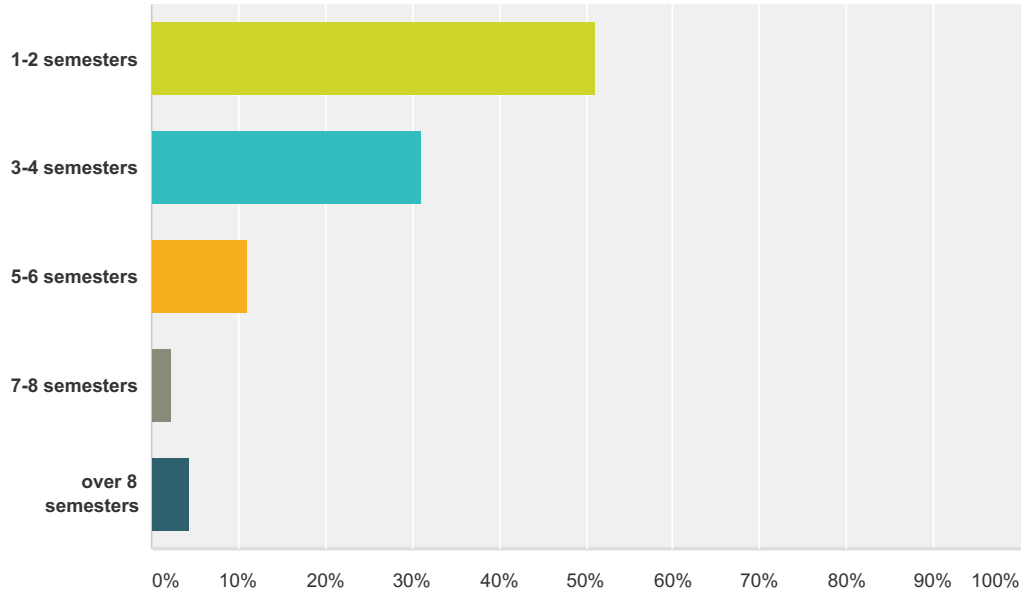
Answered: 43 Skipped: 14



| Answer Choices  | Responses | Count     |
|-----------------|-----------|-----------|
| 1-14 credits    | 53.49%    | 23        |
| 15-29 credits   | 16.28%    | 7         |
| 30-44 credits   | 16.28%    | 7         |
| 45-60 credits   | 9.30%     | 4         |
| over 60 credits | 4.65%     | 2         |
| <b>Total</b>    |           | <b>43</b> |

**Q4 Since starting at WCC how many successive semesters (including summer) have you been enrolled?**

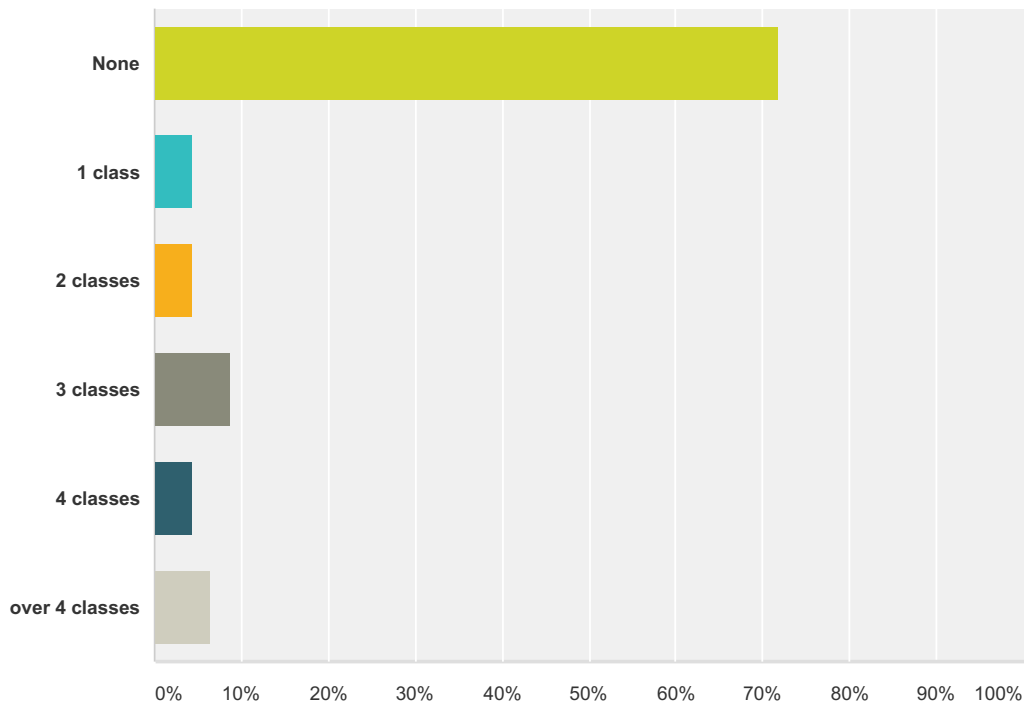
Answered: 45 Skipped: 12



| Answer Choices   | Responses |
|------------------|-----------|
| 1-2 semesters    | 51.11% 23 |
| 3-4 semesters    | 31.11% 14 |
| 5-6 semesters    | 11.11% 5  |
| 7-8 semesters    | 2.22% 1   |
| over 8 semesters | 4.44% 2   |
| <b>Total</b>     | <b>45</b> |

### Q5 How many classes are you presently taking at OTHER campuses/institutions?

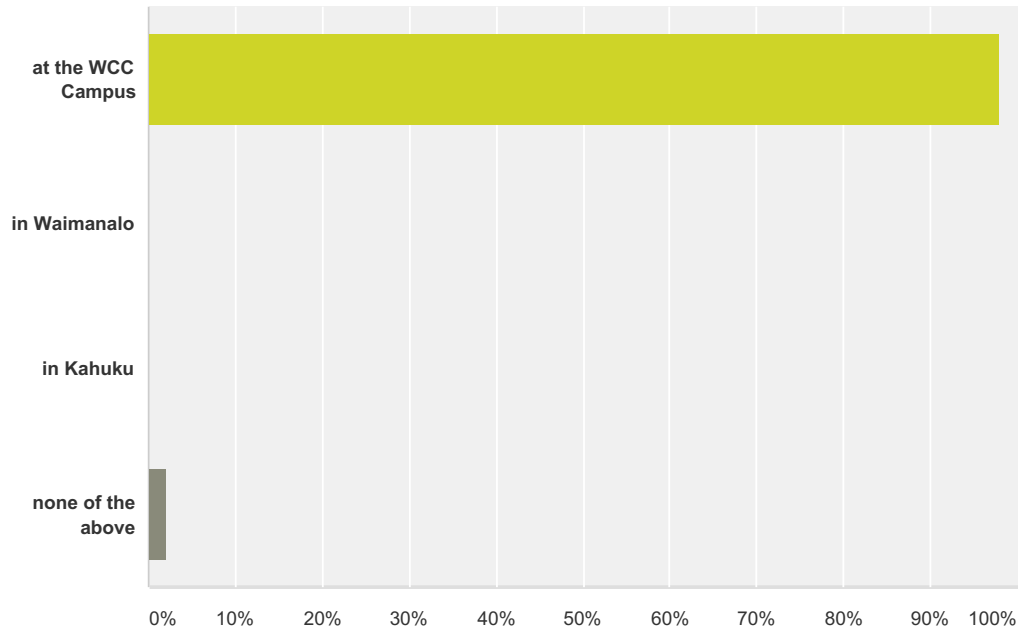
Answered: 46 Skipped: 11



| Answer Choices | Responses |           |
|----------------|-----------|-----------|
| None           | 71.74%    | 33        |
| 1 class        | 4.35%     | 2         |
| 2 classes      | 4.35%     | 2         |
| 3 classes      | 8.70%     | 4         |
| 4 classes      | 4.35%     | 2         |
| over 4 classes | 6.52%     | 3         |
| <b>Total</b>   |           | <b>46</b> |

### Q6 I attend WCC classes

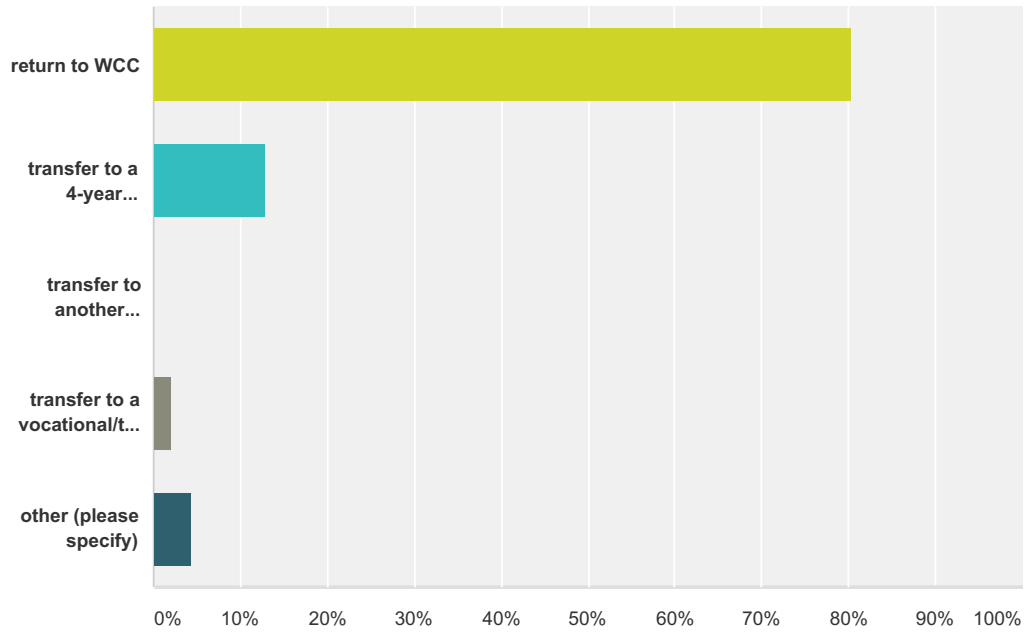
Answered: 46 Skipped: 11



| Answer Choices    | Responses |           |
|-------------------|-----------|-----------|
| at the WCC Campus | 97.83%    | 45        |
| in Waimanalo      | 0.00%     | 0         |
| in Kahuku         | 0.00%     | 0         |
| none of the above | 2.17%     | 1         |
| <b>Total</b>      |           | <b>46</b> |

### Q7 Next semester, I plan to

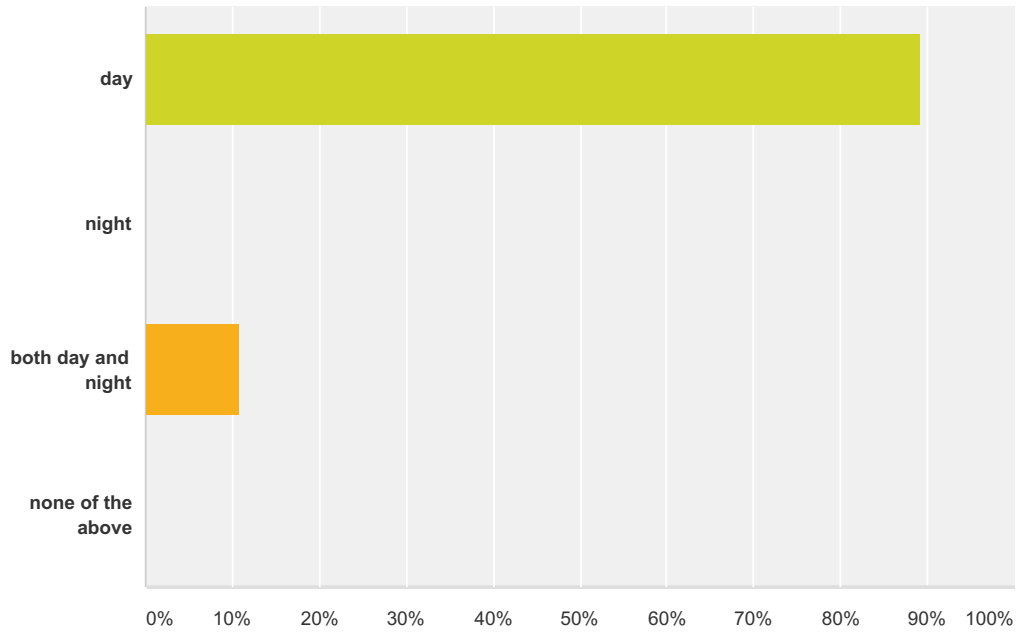
Answered: 46 Skipped: 11



| Answer Choices                             | Responses |
|--|-----------|
| return to WCC                              | 80.43% 37 |
| transfer to a 4-year university            | 13.04% 6  |
| transfer to another community college      | 0.00% 0   |
| transfer to a vocational/technical program | 2.17% 1   |
| other (please specify)                     | 4.35% 2   |
| <b>Total</b>                               | <b>46</b> |

### Q8 I attend classes during the

Answered: 46 Skipped: 11

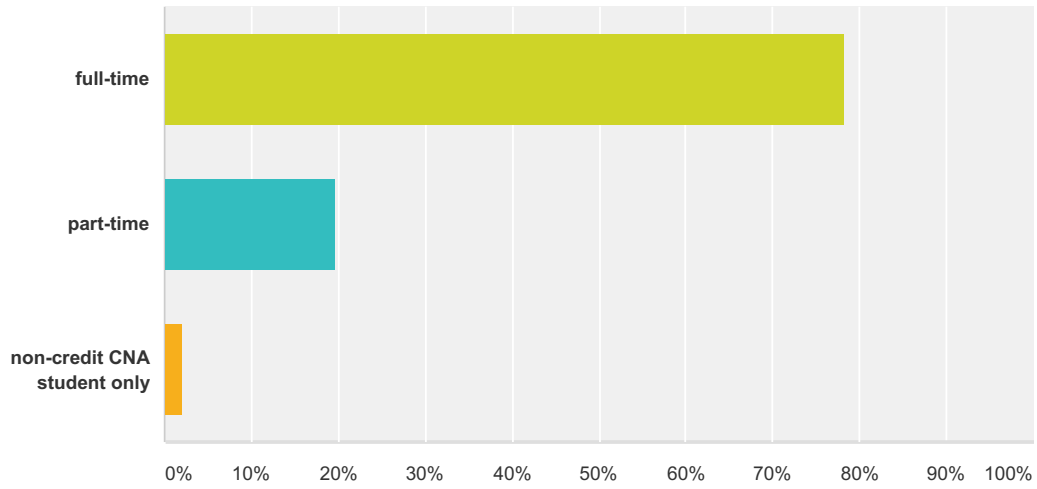


| Answer Choices     | Responses |           |
|--------------------|-----------|-----------|
| day                | 89.13%    | 41        |
| night              | 0.00%     | 0         |
| both day and night | 10.87%    | 5         |
| none of the above  | 0.00%     | 0         |
| <b>Total</b>       |           | <b>46</b> |



### Q9 My student status is

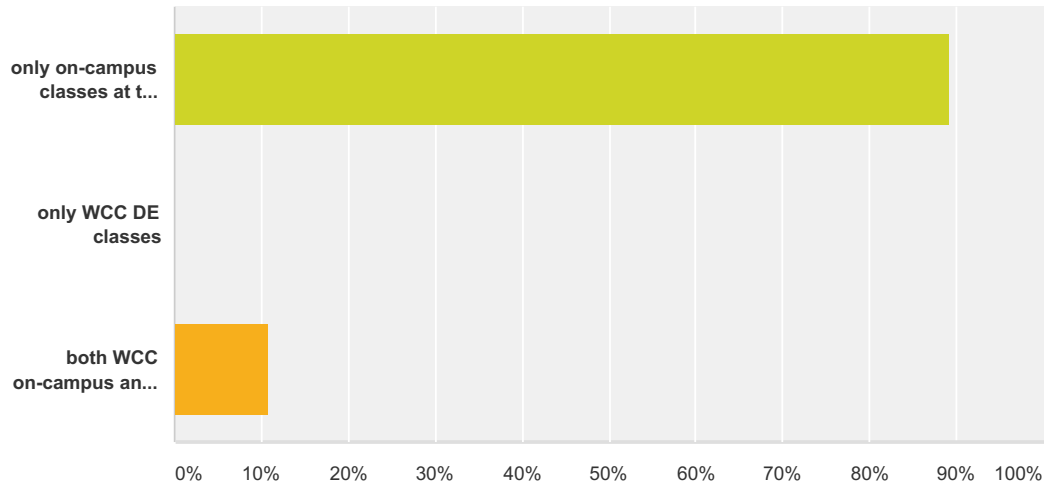
Answered: 46 Skipped: 11



| Answer Choices              | Responses |           |
|-----------------------------|-----------|-----------|
| full-time                   | 78.26%    | 36        |
| part-time                   | 19.57%    | 9         |
| non-credit CNA student only | 2.17%     | 1         |
| <b>Total</b>                |           | <b>46</b> |

### Q10 I take

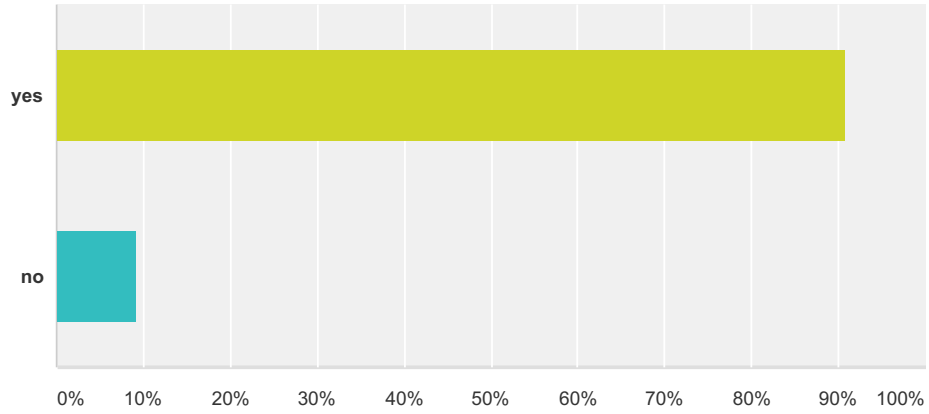
Answered: 46 Skipped: 11



| Answer Choices                           | Responses |           |
|--|-----------|-----------|
| only on-campus classes at the WCC campus | 89.13%    | 41        |
| only WCC DE classes                      | 0.00%     | 0         |
| both WCC on-campus and DE classes        | 10.87%    | 5         |
| <b>Total</b>                             |           | <b>46</b> |

**Q11 Having read the Mission Statement, does it describe your experience at Windward Community College?**

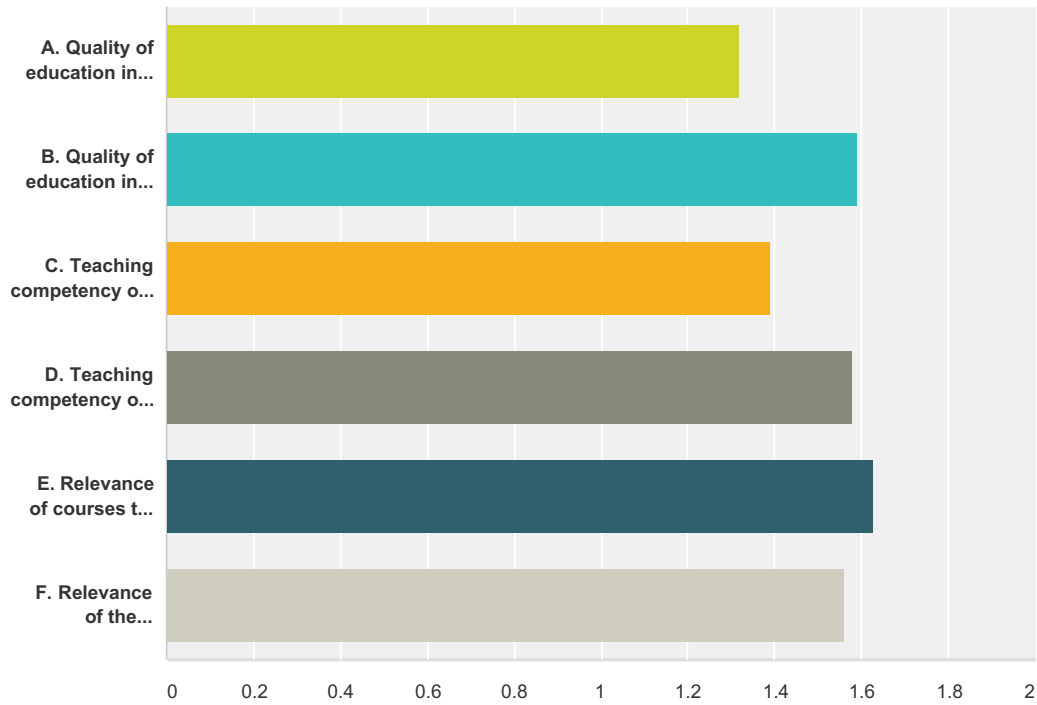
Answered: 55 Skipped: 2



| Answer Choices | Responses |
|----------------|-----------|
| yes            | 90.91% 50 |
| no             | 9.09% 5   |
| <b>Total</b>   | <b>55</b> |

### Q12 Academic Quality

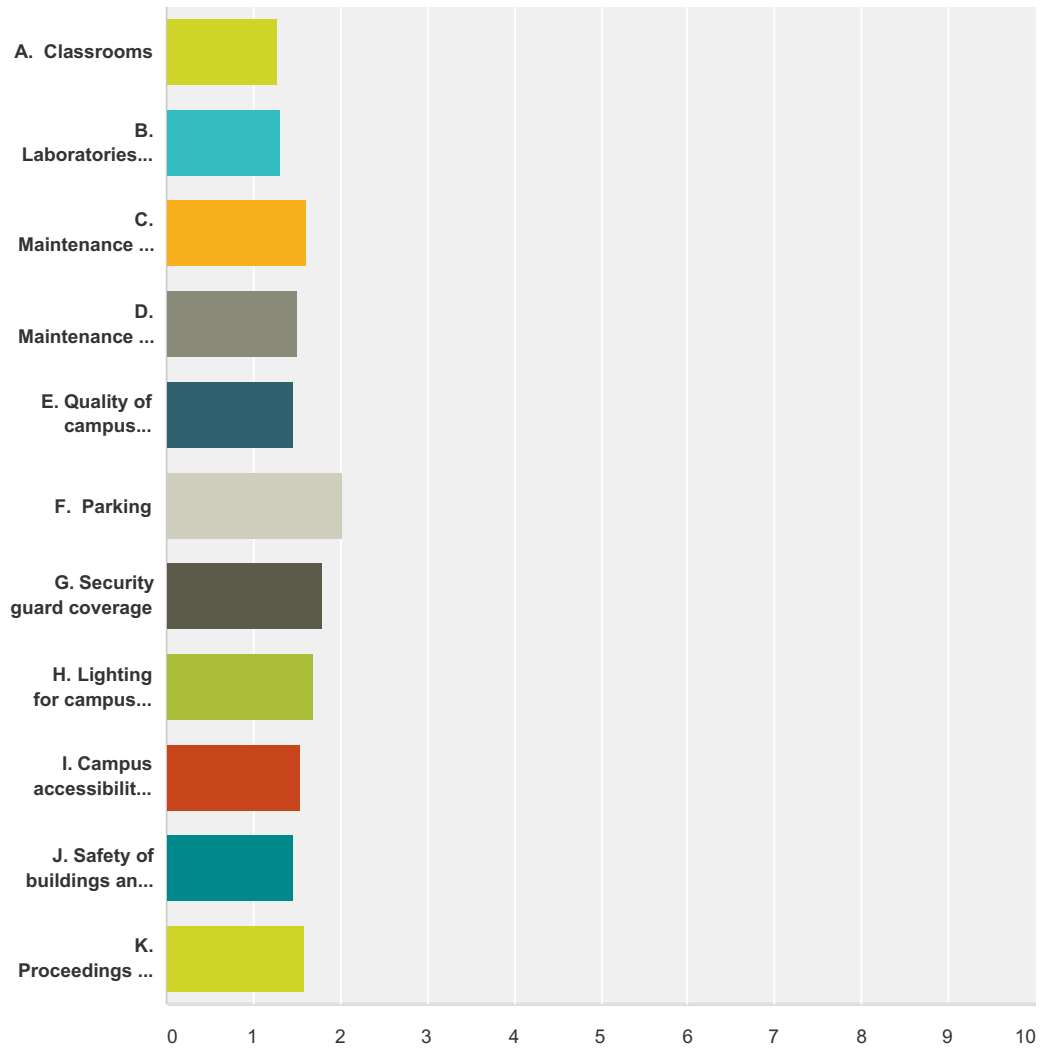
Answered: 44 Skipped: 13



|   | excellent    | satisfactory | less than satisfactory | poor       | unable to judge | N/A          | Total | Weighted Average |
|---|--------------|--------------|------------------------|------------|-----------------|--------------|-------|------------------|
| A. Quality of education in my on-campus classes/program           | 70.45%<br>31 | 27.27%<br>12 | 2.27%<br>1             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0   | 44    | 1.32             |
| B. Quality of education in my DE classes/program                  | 40.48%<br>17 | 21.43%<br>9  | 4.76%<br>2             | 0.00%<br>0 | 2.38%<br>1      | 30.95%<br>13 | 42    | 1.59             |
| C. Teaching competency of faculty in my on-campus classes/program | 63.64%<br>28 | 34.09%<br>15 | 2.27%<br>1             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0   | 44    | 1.39             |
| D. Teaching competency of faculty in my DE classes/program        | 41.86%<br>18 | 23.26%<br>10 | 4.65%<br>2             | 0.00%<br>0 | 2.33%<br>1      | 27.91%<br>12 | 43    | 1.58             |
| E. Relevance of courses to job requirements                       | 52.27%<br>23 | 34.09%<br>15 | 9.09%<br>4             | 0.00%<br>0 | 2.27%<br>1      | 2.27%<br>1   | 44    | 1.63             |
| F. Relevance of the curriculum to my life                         | 51.16%<br>22 | 41.86%<br>18 | 6.98%<br>3             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0   | 43    | 1.56             |

### Q13 Facilities and Equipment

Answered: 44 Skipped: 13



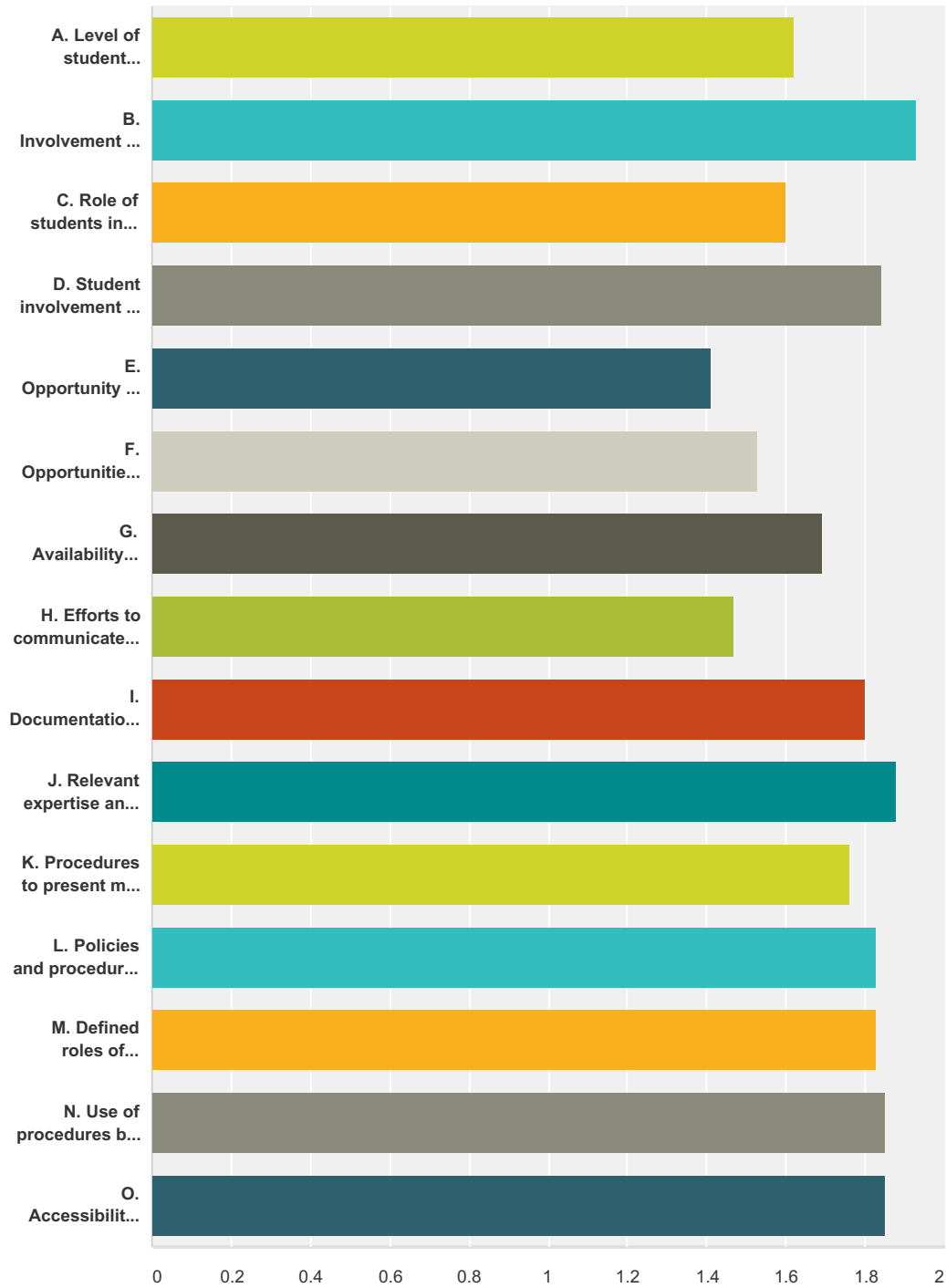
|  | excellent    | satisfactory | less than satisfactory | poor        | unable to judge | N/A        | Total | Weighted Average |
|--|--------------|--------------|------------------------|-------------|-----------------|------------|-------|------------------|
| A. Classrooms                                  | 72.73%<br>32 | 27.27%<br>12 | 0.00%<br>0             | 0.00%<br>0  | 0.00%<br>0      | 0.00%<br>0 | 44    | 1.27             |
| B. Laboratories, shops and/or studios          | 65.91%<br>29 | 29.55%<br>13 | 0.00%<br>0             | 0.00%<br>0  | 0.00%<br>0      | 4.55%<br>2 | 44    | 1.31             |
| C. Maintenance of buildings                    | 54.55%<br>24 | 36.36%<br>16 | 4.55%<br>2             | 2.27%<br>1  | 2.27%<br>1      | 0.00%<br>0 | 44    | 1.61             |
| D. Maintenance of grounds                      | 59.09%<br>26 | 36.36%<br>16 | 0.00%<br>0             | 4.55%<br>2  | 0.00%<br>0      | 0.00%<br>0 | 44    | 1.50             |
| E. Quality of campus facilities and equipment. | 58.14%<br>25 | 37.21%<br>16 | 4.65%<br>2             | 0.00%<br>0  | 0.00%<br>0      | 0.00%<br>0 | 43    | 1.47             |
| F. Parking                                     | 36.59%<br>15 | 39.02%<br>16 | 7.32%<br>3             | 12.20%<br>5 | 2.44%<br>1      | 2.44%<br>1 | 41    | 2.02             |

## WCC Student Institutional Survey 2015

|   |                     |                     |                   |                   |                   |                   |    |      |
|---|---------------------|---------------------|-------------------|-------------------|-------------------|-------------------|----|------|
| G. Security guard coverage  | <b>45.45%</b><br>20 | <b>43.18%</b><br>19 | <b>2.27%</b><br>1 | <b>4.55%</b><br>2 | <b>4.55%</b><br>2 | <b>0.00%</b><br>0 | 44 | 1.80 |
| H. Lighting for campus security   | <b>54.55%</b><br>24 | <b>29.55%</b><br>13 | <b>6.82%</b><br>3 | <b>2.27%</b><br>1 | <b>4.55%</b><br>2 | <b>2.27%</b><br>1 | 44 | 1.70 |
| I. Campus accessibility and accommodation for persons with disabilities | <b>60.47%</b><br>26 | <b>30.23%</b><br>13 | <b>2.33%</b><br>1 | <b>0.00%</b><br>0 | <b>4.65%</b><br>2 | <b>2.33%</b><br>1 | 43 | 1.55 |
| J. Safety of buildings and equipment                                    | <b>65.12%</b><br>28 | <b>30.23%</b><br>13 | <b>0.00%</b><br>0 | <b>2.33%</b><br>1 | <b>2.33%</b><br>1 | <b>0.00%</b><br>0 | 43 | 1.47 |
| K. Proceedings for responding to on-campus emergencies                  | <b>53.49%</b><br>23 | <b>30.23%</b><br>13 | <b>0.00%</b><br>0 | <b>4.65%</b><br>2 | <b>2.33%</b><br>1 | <b>9.30%</b><br>4 | 43 | 1.59 |

### Q14 Student Involvement

Answered: 44 Skipped: 13



|   | excellent    | satisfactory | less than satisfactory | poor       | unable to judge | N/A        | Total | Weighted Average |
|---|--------------|--------------|------------------------|------------|-----------------|------------|-------|------------------|
| A. Level of student involvement in the campus decision-making process | 54.55%<br>24 | 31.82%<br>14 | 4.55%<br>2             | 0.00%<br>0 | 4.55%<br>2      | 4.55%<br>2 | 44    | 1.62             |

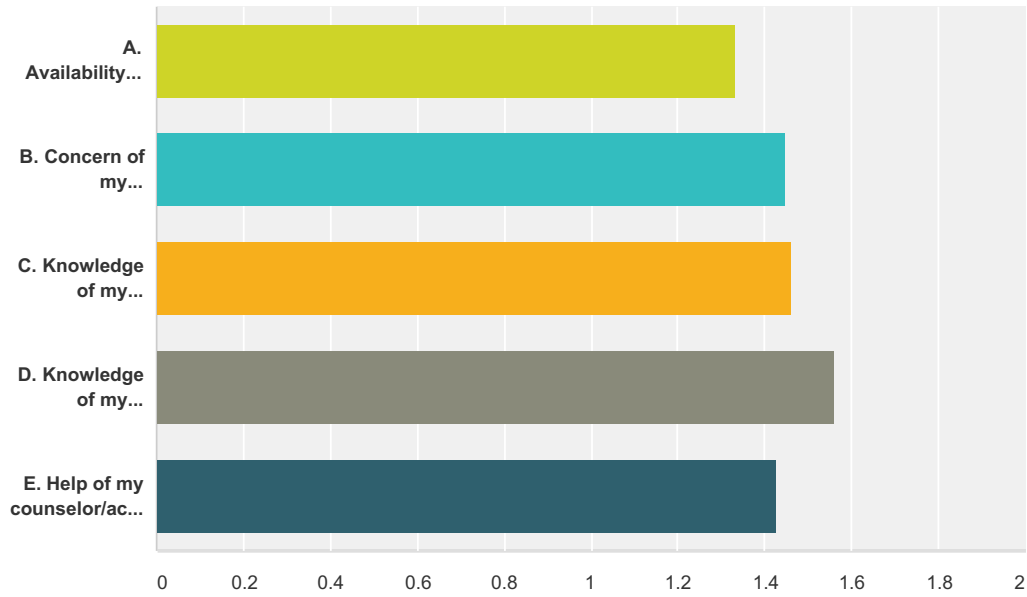
## WCC Student Institutional Survey 2015

|   |                     |                     |                   |                   |                   |                   |    |      |
|---|---------------------|---------------------|-------------------|-------------------|-------------------|-------------------|----|------|
| B. Involvement of students in the budgeting process   | <b>40.91%</b><br>18 | <b>38.64%</b><br>17 | <b>6.82%</b><br>3 | <b>0.00%</b><br>0 | <b>9.09%</b><br>4 | <b>4.55%</b><br>2 | 44 | 1.93 |
| C. Role of students in setting campus priorities  | <b>56.82%</b><br>25 | <b>31.82%</b><br>14 | <b>4.55%</b><br>2 | <b>0.00%</b><br>0 | <b>4.55%</b><br>2 | <b>2.27%</b><br>1 | 44 | 1.60 |
| D. Student involvement in scheduling  | <b>45.45%</b><br>20 | <b>38.64%</b><br>17 | <b>4.55%</b><br>2 | <b>2.27%</b><br>1 | <b>6.82%</b><br>3 | <b>2.27%</b><br>1 | 44 | 1.84 |
| E. Opportunity to interact with faculty   | <b>70.45%</b><br>31 | <b>22.73%</b><br>10 | <b>4.55%</b><br>2 | <b>0.00%</b><br>0 | <b>2.27%</b><br>1 | <b>0.00%</b><br>0 | 44 | 1.41 |
| F. Opportunities to participate in campus activities and student government   | <b>61.36%</b><br>27 | <b>29.55%</b><br>13 | <b>2.27%</b><br>1 | <b>0.00%</b><br>0 | <b>4.55%</b><br>2 | <b>2.27%</b><br>1 | 44 | 1.53 |
| G. Availability of channels for expressing student complaints   | <b>50.00%</b><br>22 | <b>36.36%</b><br>16 | <b>2.27%</b><br>1 | <b>2.27%</b><br>1 | <b>4.55%</b><br>2 | <b>4.55%</b><br>2 | 44 | 1.69 |
| H. Efforts to communicate with students and keep them informed of campus developments   | <b>54.55%</b><br>24 | <b>40.91%</b><br>18 | <b>2.27%</b><br>1 | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>2.27%</b><br>1 | 44 | 1.47 |
| I. Documentation and accessibility of decisions and decision-making process to the WCC campus   | <b>48.84%</b><br>21 | <b>34.88%</b><br>15 | <b>2.33%</b><br>1 | <b>0.00%</b><br>0 | <b>9.30%</b><br>4 | <b>4.65%</b><br>2 | 43 | 1.80 |
| J. Relevant expertise and timely actions used by the system of governance when making institutional decisions   | <b>44.19%</b><br>19 | <b>34.88%</b><br>15 | <b>4.65%</b><br>2 | <b>0.00%</b><br>0 | <b>9.30%</b><br>4 | <b>6.98%</b><br>3 | 43 | 1.88 |
| K. Procedures to present my suggestions for improvement.  | <b>47.73%</b><br>21 | <b>34.09%</b><br>15 | <b>4.55%</b><br>2 | <b>0.00%</b><br>0 | <b>6.82%</b><br>3 | <b>6.82%</b><br>3 | 44 | 1.76 |
| L. Policies and procedures to participate in the decision-making process  | <b>47.73%</b><br>21 | <b>31.82%</b><br>14 | <b>4.55%</b><br>2 | <b>0.00%</b><br>0 | <b>9.09%</b><br>4 | <b>6.82%</b><br>3 | 44 | 1.83 |
| M. Defined roles of students in WCC policy, planning and budget decisions   | <b>43.18%</b><br>19 | <b>38.64%</b><br>17 | <b>2.27%</b><br>1 | <b>2.27%</b><br>1 | <b>6.82%</b><br>3 | <b>6.82%</b><br>3 | 44 | 1.83 |
| N. Use of procedures by institutional leaders for campus wide participation in discussion, planning and implementation for institutional improvement. | <b>46.51%</b><br>20 | <b>34.88%</b><br>15 | <b>4.65%</b><br>2 | <b>0.00%</b><br>0 | <b>9.30%</b><br>4 | <b>4.65%</b><br>2 | 43 | 1.85 |
| O. Accessibility of evaluation results which are used for campus improvement  | <b>46.51%</b><br>20 | <b>32.56%</b><br>14 | <b>4.65%</b><br>2 | <b>0.00%</b><br>0 | <b>9.30%</b><br>4 | <b>6.98%</b><br>3 | 43 | 1.85 |



### Q15 Counseling/Academic Advising

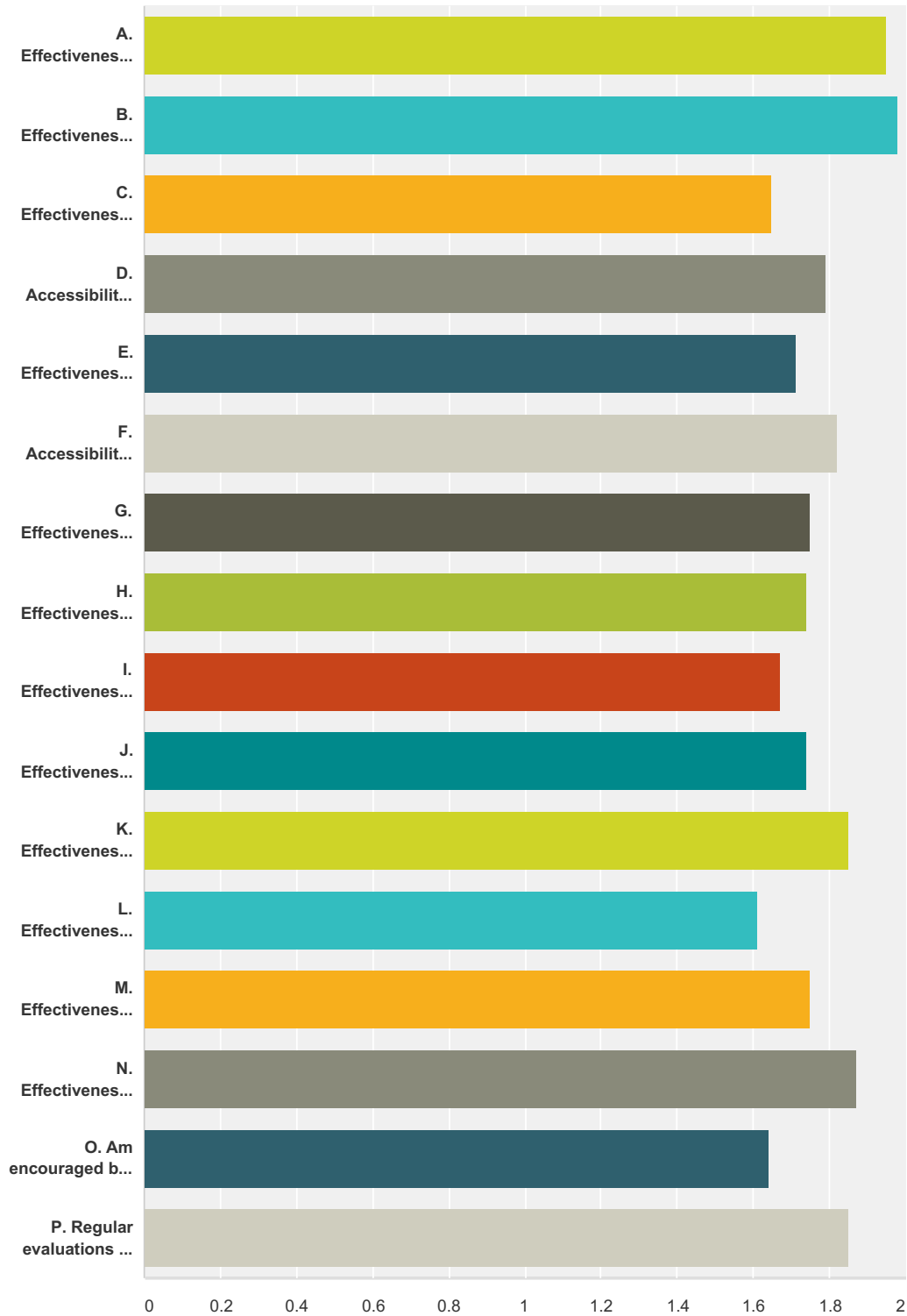
Answered: 42 Skipped: 15



|  | excellent    | satisfactory | less than satisfactory | poor       | unable to judge | N/A        | Total | Weighted Average |
|--|--------------|--------------|------------------------|------------|-----------------|------------|-------|------------------|
| A. Availability of access to my counselor/academic advisor                                 | 76.19%<br>32 | 19.05%<br>8  | 2.38%<br>1             | 0.00%<br>0 | 2.38%<br>1      | 0.00%<br>0 | 42    | 1.33             |
| B. Concern of my counselor/academic advisor for my success                                 | 66.67%<br>28 | 26.19%<br>11 | 4.76%<br>2             | 0.00%<br>0 | 2.38%<br>1      | 0.00%<br>0 | 42    | 1.45             |
| C. Knowledge of my counselor/academic advisor about my program requirements                | 65.85%<br>27 | 26.83%<br>11 | 4.88%<br>2             | 0.00%<br>0 | 2.44%<br>1      | 0.00%<br>0 | 41    | 1.46             |
| D. Knowledge of my counselor/academic advisor about transfer requirements to other schools | 58.54%<br>24 | 31.71%<br>13 | 7.32%<br>3             | 0.00%<br>0 | 2.44%<br>1      | 0.00%<br>0 | 41    | 1.56             |
| E. Help of my counselor/academic advisor in setting my goals                               | 69.05%<br>29 | 23.81%<br>10 | 4.76%<br>2             | 0.00%<br>0 | 2.38%<br>1      | 0.00%<br>0 | 42    | 1.43             |

### Q16 Leadership

Answered: 43 Skipped: 14



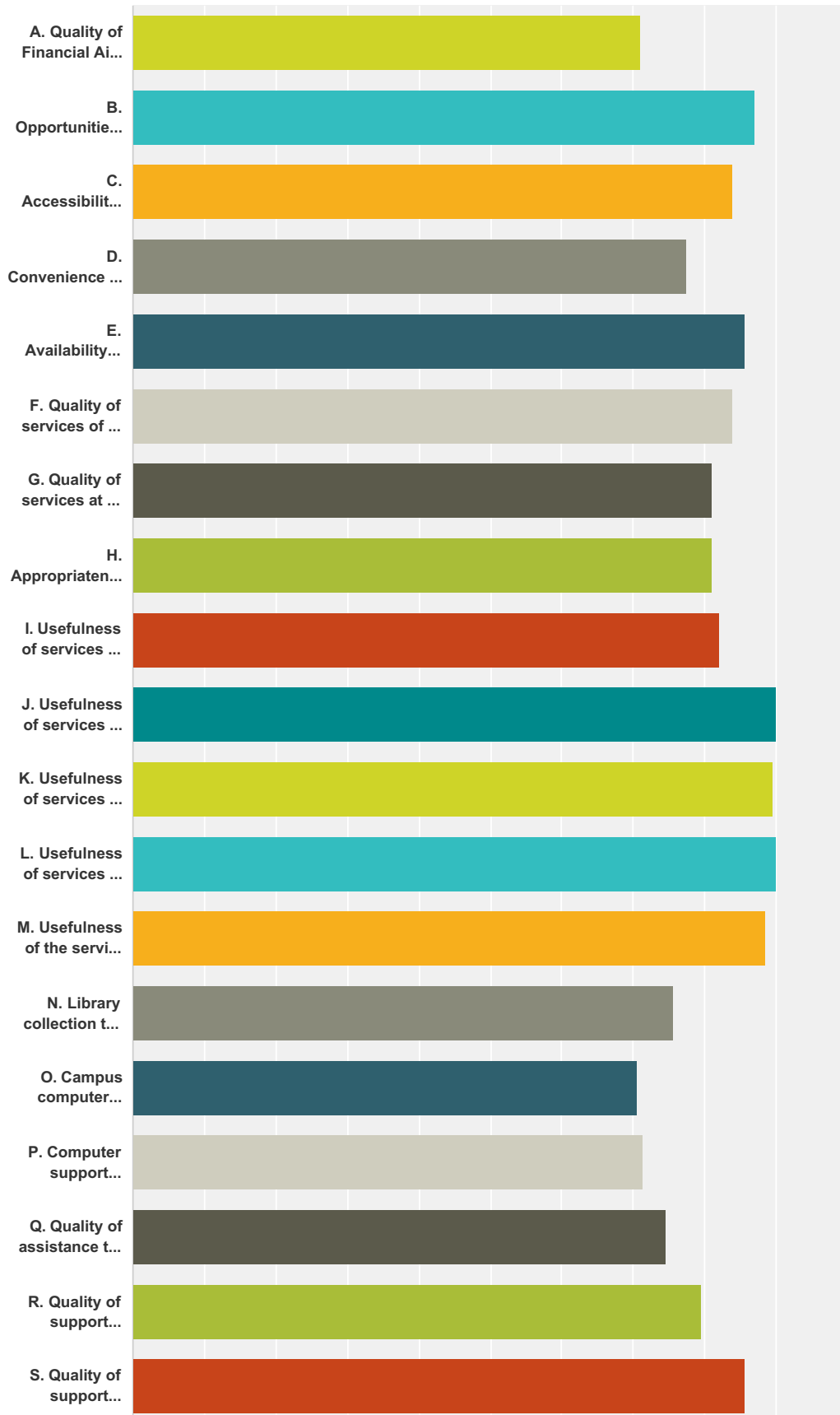
|  | excellent | satisfactory | less than satisfactory | poor | unable to judge | N/A | Total | Weighted Average |
|--|-----------|--------------|------------------------|------|-----------------|-----|-------|------------------|
|  |           |              |                        |      |                 |     |       |                  |

## WCC Student Institutional Survey 2015

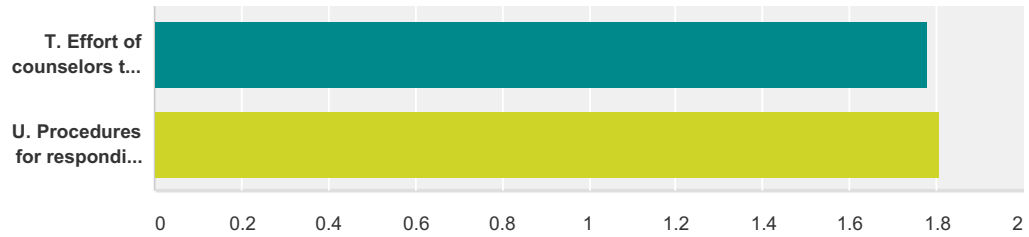
|  |                     |                     |                   |                   |                    |                   |    |      |
|--|---------------------|---------------------|-------------------|-------------------|--------------------|-------------------|----|------|
| A. Effectiveness of the UH Board of Regents in the governing of WCC and other community colleges                       | <b>46.51%</b><br>20 | <b>30.23%</b><br>13 | <b>6.98%</b><br>3 | <b>0.00%</b><br>0 | <b>11.63%</b><br>5 | <b>4.65%</b><br>2 | 43 | 1.95 |
| B. Effectiveness of articulation agreements/processes within the UH system   | <b>44.19%</b><br>19 | <b>30.23%</b><br>13 | <b>6.98%</b><br>3 | <b>0.00%</b><br>0 | <b>11.63%</b><br>5 | <b>6.98%</b><br>3 | 43 | 1.98 |
| C. Effectiveness of the WCC Chancellor   | <b>58.14%</b><br>25 | <b>32.56%</b><br>14 | <b>2.33%</b><br>1 | <b>0.00%</b><br>0 | <b>6.98%</b><br>3  | <b>0.00%</b><br>0 | 43 | 1.65 |
| D. Accessibility of the WCC Chancellor to students   | <b>55.81%</b><br>24 | <b>30.23%</b><br>13 | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>11.63%</b><br>5 | <b>2.33%</b><br>1 | 43 | 1.79 |
| E. Effectiveness of the Vice Chancellor of Student Affairs   | <b>55.81%</b><br>24 | <b>32.56%</b><br>14 | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>9.30%</b><br>4  | <b>2.33%</b><br>1 | 43 | 1.71 |
| F. Accessibility of the Vice Chancellor of Student Affairs   | <b>52.38%</b><br>22 | <b>30.95%</b><br>13 | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>11.90%</b><br>5 | <b>4.76%</b><br>2 | 42 | 1.82 |
| G. Effectiveness of the Vice Chancellor of Academic Affairs  | <b>54.76%</b><br>23 | <b>28.57%</b><br>12 | <b>2.38%</b><br>1 | <b>0.00%</b><br>0 | <b>9.52%</b><br>4  | <b>4.76%</b><br>2 | 42 | 1.75 |
| H. Effectiveness of the Dean of Academic Affairs, Division I   | <b>56.10%</b><br>23 | <b>26.83%</b><br>11 | <b>2.44%</b><br>1 | <b>0.00%</b><br>0 | <b>9.76%</b><br>4  | <b>4.88%</b><br>2 | 41 | 1.74 |
| I. Effectiveness of the Dean of Academic Affairs, Division II  | <b>56.10%</b><br>23 | <b>29.27%</b><br>12 | <b>2.44%</b><br>1 | <b>0.00%</b><br>0 | <b>7.32%</b><br>3  | <b>4.88%</b><br>2 | 41 | 1.67 |
| J. Effectiveness of the campus administrative organization   | <b>57.50%</b><br>23 | <b>27.50%</b><br>11 | <b>2.50%</b><br>1 | <b>0.00%</b><br>0 | <b>10.00%</b><br>4 | <b>2.50%</b><br>1 | 40 | 1.74 |
| K. Effectiveness of ASUH Leadership  | <b>52.38%</b><br>22 | <b>26.19%</b><br>11 | <b>2.38%</b><br>1 | <b>0.00%</b><br>0 | <b>11.90%</b><br>5 | <b>7.14%</b><br>3 | 42 | 1.85 |
| L. Effectiveness of college committees   | <b>61.90%</b><br>26 | <b>26.19%</b><br>11 | <b>2.38%</b><br>1 | <b>0.00%</b><br>0 | <b>7.14%</b><br>3  | <b>2.38%</b><br>1 | 42 | 1.61 |
| M. Effectiveness of ASUH committees  | <b>52.38%</b><br>22 | <b>30.95%</b><br>13 | <b>2.38%</b><br>1 | <b>2.38%</b><br>1 | <b>7.14%</b><br>3  | <b>4.76%</b><br>2 | 42 | 1.75 |
| N. Effectiveness of communication channels to resolve problems   | <b>46.34%</b><br>19 | <b>31.71%</b><br>13 | <b>7.32%</b><br>3 | <b>2.44%</b><br>1 | <b>7.32%</b><br>3  | <b>4.88%</b><br>2 | 41 | 1.87 |
| O. Am encouraged by institutional leaders to take initiative in improving practices, programs and services involved in | <b>57.14%</b><br>24 | <b>33.33%</b><br>14 | <b>2.38%</b><br>1 | <b>2.38%</b><br>1 | <b>4.76%</b><br>2  | <b>0.00%</b><br>0 | 42 | 1.64 |
| P. Regular evaluations for integrity and effectiveness of leadership roles, decision-making policies, and procedures   | <b>54.76%</b><br>23 | <b>26.19%</b><br>11 | <b>2.38%</b><br>1 | <b>4.76%</b><br>2 | <b>9.52%</b><br>4  | <b>2.38%</b><br>1 | 42 | 1.85 |

### Q17 Student Services

Answered: 44 Skipped: 13



## WCC Student Institutional Survey 2015



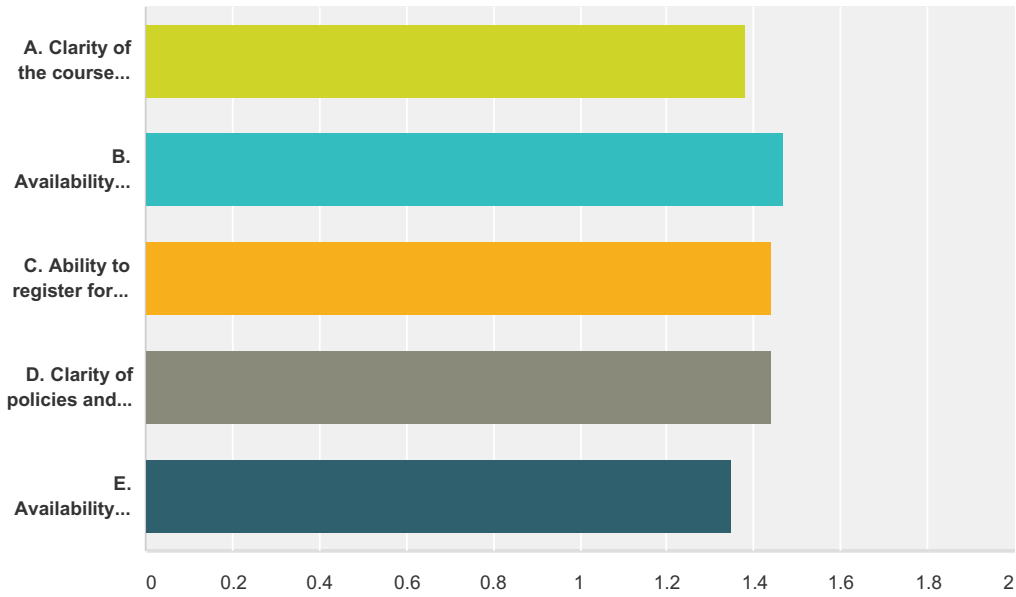
|  | excellent    | satisfactory | less than satisfactory | poor       | unable to judge | N/A         | Total | Weighted Average |
|--|--------------|--------------|------------------------|------------|-----------------|-------------|-------|------------------|
| A. Quality of Financial Aid Services for my needs  | 67.44%<br>29 | 23.26%<br>10 | 9.30%<br>4             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0  | 43    | 1.42             |
| B. Opportunities for student employment on campus  | 54.55%<br>24 | 25.00%<br>11 | 9.09%<br>4             | 0.00%<br>0 | 6.82%<br>3      | 4.55%<br>2  | 44    | 1.74             |
| C. Accessibility of services for the disabled  | 62.79%<br>27 | 18.60%<br>8  | 4.65%<br>2             | 0.00%<br>0 | 9.30%<br>4      | 4.65%<br>2  | 43    | 1.68             |
| D. Convenience of hours for academic counseling  | 61.36%<br>27 | 31.82%<br>14 | 2.27%<br>1             | 0.00%<br>0 | 4.55%<br>2      | 0.00%<br>0  | 44    | 1.55             |
| E. Availability of career placement services   | 58.14%<br>25 | 25.58%<br>11 | 4.65%<br>2             | 2.33%<br>1 | 6.98%<br>3      | 2.33%<br>1  | 43    | 1.71             |
| F. Quality of services of the Admissions and Records Office                                  | 61.36%<br>27 | 22.73%<br>10 | 9.09%<br>4             | 0.00%<br>0 | 6.82%<br>3      | 0.00%<br>0  | 44    | 1.68             |
| G. Quality of services at the Business Office where students pay tuition and fees            | 60.47%<br>26 | 27.91%<br>12 | 2.33%<br>1             | 0.00%<br>0 | 6.98%<br>3      | 2.33%<br>1  | 43    | 1.62             |
| H. Appropriateness of Math and English placement testing when entering WCC                   | 58.14%<br>25 | 32.56%<br>14 | 0.00%<br>0             | 0.00%<br>0 | 6.98%<br>3      | 2.33%<br>1  | 43    | 1.62             |
| I. Usefulness of services at the Testing Center  | 55.81%<br>24 | 34.88%<br>15 | 0.00%<br>0             | 0.00%<br>0 | 6.98%<br>3      | 2.33%<br>1  | 43    | 1.64             |
| J. Usefulness of services at the campus Math lab   | 57.14%<br>24 | 21.43%<br>9  | 4.76%<br>2             | 2.38%<br>1 | 9.52%<br>4      | 4.76%<br>2  | 42    | 1.80             |
| K. Usefulness of services at the campus Speech Lab   | 52.38%<br>22 | 26.19%<br>11 | 4.76%<br>2             | 0.00%<br>0 | 9.52%<br>4      | 7.14%<br>3  | 42    | 1.79             |
| L. Usefulness of services at the Writing Lab   | 51.16%<br>22 | 30.23%<br>13 | 4.65%<br>2             | 0.00%<br>0 | 9.30%<br>4      | 4.65%<br>2  | 43    | 1.80             |
| M. Usefulness of the services at the campus Career Center                                    | 52.38%<br>22 | 28.57%<br>12 | 2.38%<br>1             | 0.00%<br>0 | 9.52%<br>4      | 7.14%<br>3  | 42    | 1.77             |
| N. Library collection to support course assignments  | 56.82%<br>25 | 36.36%<br>16 | 2.27%<br>1             | 0.00%<br>0 | 2.27%<br>1      | 2.27%<br>1  | 44    | 1.51             |
| O. Campus computer equipment, software, and Internet access                                  | 70.45%<br>31 | 22.73%<br>10 | 4.55%<br>2             | 0.00%<br>0 | 2.27%<br>1      | 0.00%<br>0  | 44    | 1.41             |
| P. Computer support provided to students   | 65.91%<br>29 | 29.55%<br>13 | 2.27%<br>1             | 0.00%<br>0 | 2.27%<br>1      | 0.00%<br>0  | 44    | 1.43             |
| Q. Quality of assistance to students in developing computing and information literacy skills | 65.91%<br>29 | 25.00%<br>11 | 2.27%<br>1             | 0.00%<br>0 | 4.55%<br>2      | 2.27%<br>1  | 44    | 1.49             |
| R. Quality of support services for my on-campus classes/program                              | 59.09%<br>26 | 31.82%<br>14 | 4.55%<br>2             | 0.00%<br>0 | 4.55%<br>2      | 0.00%<br>0  | 44    | 1.59             |
| S. Quality of support services for my DE classes/program                                     | 45.45%<br>20 | 31.82%<br>14 | 2.27%<br>1             | 2.27%<br>1 | 4.55%<br>2      | 13.64%<br>6 | 44    | 1.71             |

## WCC Student Institutional Survey 2015

|  |                     |                     |                   |                   |                   |                   |    |      |
|--|---------------------|---------------------|-------------------|-------------------|-------------------|-------------------|----|------|
| T. Effort of counselors to assist poorly prepared students | <b>54.55%</b><br>24 | <b>25.00%</b><br>11 | <b>2.27%</b><br>1 | <b>2.27%</b><br>1 | <b>9.09%</b><br>4 | <b>6.82%</b><br>3 | 44 | 1.78 |
| U. Procedures for responding to on-campus emergencies      | <b>54.55%</b><br>24 | <b>25.00%</b><br>11 | <b>4.55%</b><br>2 | <b>2.27%</b><br>1 | <b>9.09%</b><br>4 | <b>4.55%</b><br>2 | 44 | 1.81 |

### Q18 Registration

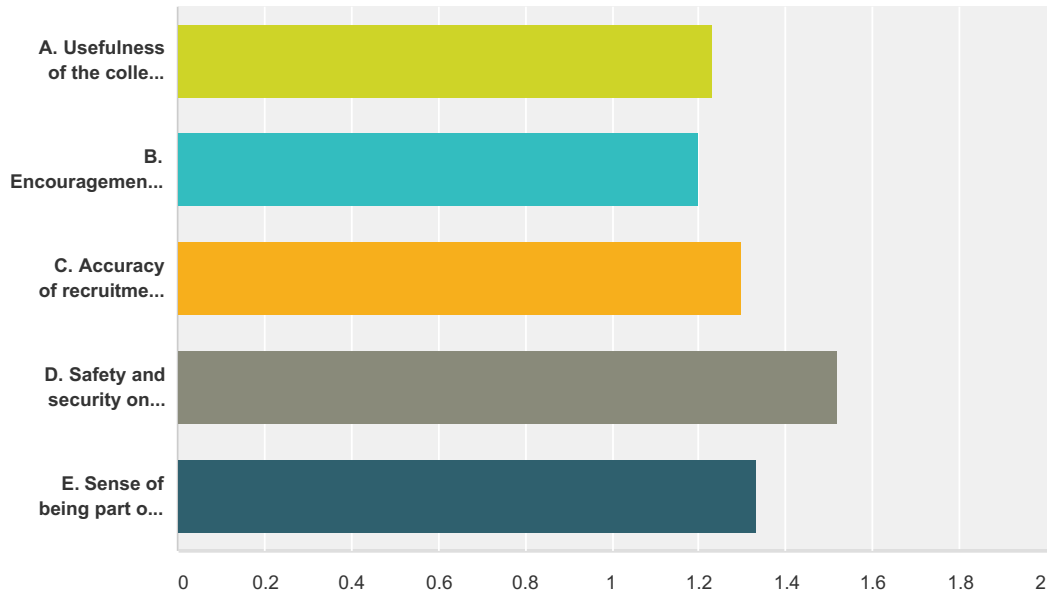
Answered: 43 Skipped: 14



|   | excellent    | satisfactory | less than satisfactory | poor       | unable to judge | N/A        | Total | Weighted Average |
|---|--------------|--------------|------------------------|------------|-----------------|------------|-------|------------------|
| A. Clarity of the course catalog                          | 64.29%<br>27 | 33.33%<br>14 | 2.38%<br>1             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0 | 42    | 1.38             |
| B. Availability of classes/programs I need                | 62.79%<br>27 | 27.91%<br>12 | 9.30%<br>4             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0 | 43    | 1.47             |
| C. Ability to register for the classes/programs I need    | 60.47%<br>26 | 34.88%<br>15 | 4.65%<br>2             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0 | 43    | 1.44             |
| D. Clarity of policies and procedures for registration    | 62.79%<br>27 | 32.56%<br>14 | 2.33%<br>1             | 2.33%<br>1 | 0.00%<br>0      | 0.00%<br>0 | 43    | 1.44             |
| E. Availability of advice and assistance for registration | 69.77%<br>30 | 25.58%<br>11 | 4.65%<br>2             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0 | 43    | 1.35             |

### Q19 Campus Atmosphere

Answered: 44 Skipped: 13

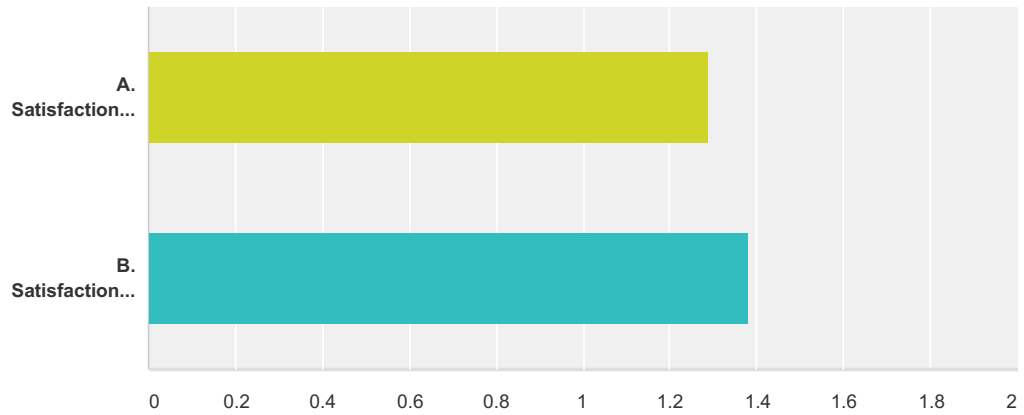


|  | excellent    | satisfactory | less than satisfactory | poor       | unable to judge | N/A        | Total | Weighted Average |
|--|--------------|--------------|------------------------|------------|-----------------|------------|-------|------------------|
| A. Usefulness of the college website                                       | 81.82%<br>36 | 15.91%<br>7  | 0.00%<br>0             | 2.27%<br>1 | 0.00%<br>0      | 0.00%<br>0 | 44    | 1.23             |
| B. Encouragement of intellectual and personal development at the college   | 79.55%<br>35 | 20.45%<br>9  | 0.00%<br>0             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0 | 44    | 1.20             |
| C. Accuracy of recruitment information/materials in portraying the college | 75.00%<br>33 | 20.45%<br>9  | 4.55%<br>2             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0 | 44    | 1.30             |
| D. Safety and security on campus   | 63.64%<br>28 | 27.27%<br>12 | 4.55%<br>2             | 2.27%<br>1 | 2.27%<br>1      | 0.00%<br>0 | 44    | 1.52             |
| E. Sense of being part of a campus community                               | 71.43%<br>30 | 26.19%<br>11 | 0.00%<br>0             | 2.38%<br>1 | 0.00%<br>0      | 0.00%<br>0 | 42    | 1.33             |



### Q20 Overall Satisfaction

Answered: 42 Skipped: 15



|   | excellent    | satisfactory | less than satisfactory | poor       | unable to judge | N/A        | Total | Weighted Average |
|---|--------------|--------------|------------------------|------------|-----------------|------------|-------|------------------|
| A. Satisfaction with WCC's learning environment       | 73.81%<br>31 | 23.81%<br>10 | 2.38%<br>1             | 0.00%<br>0 | 0.00%<br>0      | 0.00%<br>0 | 42    | 1.29             |
| B. Satisfaction with UH-system's learning environment | 71.43%<br>30 | 23.81%<br>10 | 2.38%<br>1             | 0.00%<br>0 | 2.38%<br>1      | 0.00%<br>0 | 42    | 1.38             |

**Q21 How did your experience at WCC  
influence your decision to attend, or not  
attend, school next semester?**

Answered: 37 Skipped: 20

**Q22 What other services could WCC provide that would help you reach your educational goals?**

Answered: 28 Skipped: 29

**Q23 Please write any suggestions you may have for improving the college in the text box below.**

Answered: 23 Skipped: 34