**Self-assessment Office of Ac Spring 2013.** 

Part I. General comments regarding the responses to the Committee on Governance Assessment Survey.

Part II. Strengths revealed by the survey.

Part III. Weaknesses revealed by the survey.

## Part IV. Self-assessment Matrix

Improvement Statement or Goal	Measurable Outcomes	Changes made as a Result of Self Assessment
Question 1: I am encouraged by members of this office to approach them with ideas and feedback for the improvement of student learning programs and services.  To encourage input to improve student learning programs and services by more Students and AFSLP.	The percentage of IDK will decrease by 5% and the percentage of SA/A will increase by 5% for Student Respondents by 2016/2017.  The percentage of SA/A will increase by 5% by 2016/2017 for AFLSP.	Starting in the fall 2013 semester, the OVCAA will welcome students back to the campus and include information about the office and especially encourage and students and AFLSP to makes suggestions and to provide input in learning and programs.  The VC and Deans will attend at least one NSO every semester to be introduced and to encourage students to approach the office with their ideas to improve student learning.

Question 2: If I approached this office with ideas to improve student learning, my input would be welcomed and valued.  To increase the number of Students and AFSLP who feel welcomed and feel that their input is valued.	The percentage of IDK will decrease by 5% and the percentage of SA/A will increase by 5% for Student Respondents by 2016/2017.  The percentage of SA/A will increase by 5% for AFLSP Respondents by 2016/2017.	Same as for Questions 1, 5. In addition, encourage faculty input on Department Chairs guidebooks (to be created and distributed Fall 2013).  In new faculty orientation, encourage faculty to provide input verbally and in writing.  Student or faculty who provide a suggestion will be thanked in an email
Q5: This office's role is in alignment with the WCC Mission Statement.  To increase student awareness of the office: its roles in student learning and programs, and the people who work in the office.	The percentage of IDK will decrease by 5% and the percentage of SA/A will increase by 5% for Student Respondents by 2016/2017.	The OVCAA website will include a short description of its roles, functions and relationship to the mission statement. It will also include a group picture of the entire office staff. This information will be posted by December 2014.
Question 6: To the campus community, assessment results of this office are(measure awareness of assessment results)  To provide easy access to the assessment results of this office to the campus community.	The percentage of IDK for both Student and AFLSP Respondents will decrease by 5% by 2016/2017.  All other responses for both Student and AFLSP Respondents will increase by 5% by 2016/2017.	Unit assessment results need to be housed in one easily accessible webpage or each unit's webpage should include the assessment results. In the absence of one area, the OVCAA will post its results on its webpage by the end of the fall 2013 semester.